SYMANTEC END-OF-AVAILABILITY AND END-OF-SUPPORT ANNOUNCEMENT

Date: July 10, 2006

To: Symantec Customers

Re: End-of-Availability and End-of-Support Announcement for Veritas Storage Foundation and High Availability Solutions (HP-UX 11i v2)

Dear Valued Symantec Customer:

With the availability on July 10, 2006 of version 5.0 of Veritas Storage Foundation and High Availability Solutions for the HP-UX 11i v2 platform, Symantec Corporation is discontinuing the support and availability of the earlier releases of the HP-UX products supporting this platform (releases 4.1 and any Maintenance Packs (MPs) for each version).

END-OF AVAILABILITY

The products listed in the table below are no longer available for purchase. Symantec Customers who are current with their support contract can, however, migrate to the current version for no additional license fee.

Affected Symantec Product	Previous Version	New Product	New Version	Previous Version End of Availability	Previous Version End of Support Date
VERITAS Storage Foundation Standard, HP-UX 11i v2	4.1	Veritas Storage Foundation Standard by Symantec, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Storage Foundation Standard HA, HP-UX 11i v2	4.1	Veritas Storage Foundation Standard HA by Symantec, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Storage Foundation Enterprise, HP-UX 11i v2	4.1	Veritas Storage Foundation Enterprise by Symantec, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Storage Foundation Enterprise HA, HP-UX 11i v2	4.1	Veritas Storage Foundation Enterprise HA by Symantec, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Storage Foundation Enterprise Cluster File System, HP-UX 11i v2	4.1	Veritas Storage Foundation Enterprise Cluster File System, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Storage Foundation Enterprise Cluster File System HA, HP-UX 11i v2	4.1	Veritas Storage Foundation Enterprise Cluster File System Enterprise, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Storage Foundation Standard for Oracle, HP-UX 11i v2	4.1	Veritas Storage Foundation Standard for Oracle, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Storage Foundation Enterprise for Oracle, HP-UX 11i v2	4.1	Veritas Storage Foundation Enterprise for Oracle, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008

VERITAS Storage Foundation Enterprise HA for Oracle, HP-UX 11i v2	4.1	Veritas Storage Foundation Enterprise HA for Oracle, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Storage Foundation Enterprise for Oracle RAC, HP-UX 11i v2	4.1	Veritas Storage Foundation Enterprise for Oracle RAC, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Cluster Server, HP-UX 11i v2	4.1	Veritas Cluster Server by Symantec, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Volume Replicator Option, HP-UX 11i v2	4.1	Veritas Volume Replicator Option, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Volume Replicator Enterprise, HP-UX 11i v2	4.1	Veritas Volume Replicator Enterprise, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS FlashSnap Option, HP-UX 11i v2	4.1	Veritas Storage Foundation Enterprise, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
VERITAS Cluster Server, Global Cluster Option, HP-UX 11i v2	4.1	Veritas Cluster Server HA/DR, HP-UX 11i v2	5.0	January 6, 2007	July 10,2008
High Availability Agent, HP-UX 11i v2, Apache HTTP	4.1	Bundled with Veritas Cluster Server	5.0	January 6, 2007	July 10,2008
High Availability Agent, HP-UX 11i v2, WebLogic	4.1	High Availability Agent, HP-UX 11iv2, WebLogic	5.0	January 6, 2007	July 10,2008
Cluster Server, HP-UX, WebSphere Application Server	4.1	High Availaiblity Agent, HP-UX, for WebSphere Application Server	5.0	January 6, 2007	July 10,2008
Cluster Server, HP-UX, SAP Agent	4.0	High Availability Agent, HP-UX, for SAP	5.0	January 6, 2007	July 10,2008
Cluster Server, HP-UX 11i v2, Informix Agent	4.1	N/A	N/A	January 6, 2007	July 10,2008
Cluster Server for Oracle 8i/9i Agent, HP-UX 11i v2	4.1	Veritas High Availability Agent for Oracle	5.0	January 6, 2007	July 10,2008
Cluster Server, HP-UX 11i v2, Sybase Agent	4.1	Veritas High Availability Agent for Sybase	5.0	January 6, 2007	July 10,2008
Cluster Server Agent, HP-UX 11i v2, IBM Metro Mirror	4.1	Veritas Cluster Server Enterprise Agent for IBM Metro Mirror	5.0	January 6, 2007	July 10,2008
Cluster Server Agent, HP-UX 11i v2, EMC MirrorView Agent	4.1	Veritas Cluster Server Enterprise Agent for EMC MirrorView	5.0	January 6, 2007	July 10,2008
Cluster Server Agent, HP-UX 11i v2, EMC SRDF Agent	4.1	Veritas Cluster Server Enterprise Agent for EMC SRDF	5.0	January 6, 2007	July 10,2008
Cluster Server, Hitachi TrueCopy Agent for Cluster Server, HP-UX 11i v2	4.1	Veritas Cluster Server Enterprise Agent for Hitachi TrueCopy	5.0	January 6, 2007	July 10,2008
Cluster Server, HP-UX 11i v2, NetApp SnapMirror Agent	4.1	Veritas Cluster Server Enterprise Agent for Network Appliance SnapMirror	5.0	January 6, 2007	July 10,2008
Cluster Server, HP-UX 11i v2, Oracle Dataguard Agent	4.1	Veritas Cluster Server Enterprise Agent for Oracle Dataguard	5.0	January 6, 2007	July 10,2008

END-OF-SUPPORT

Versions Approaching End-of-Support: Please be aware of the following information regarding technical support availability for these versions until their respective End-of-Support date:

- **Products/Versions with 7/10/2008 End-of-Support Date, as listed in the table above:** With respect to the product versions listed as having an End-of-Support date of July 10, 2008, technical support will be available and performed as provided by Symantec's then-current VERITAS Technical Support policy and terms as follows: Normal Support for all severities will be available until July 10, 2007. Normal Support for severity 1 and severity 2 issues and Partial Support for severity 3 and severity 4 issues will be available until July 10, 2008, which is the End-of-Support date for this product version.

- **After End-of-Support Date:** After the applicable End-of-Support date, and only with written agreement from Symantec Technical Services, Partial Support may be available to your customer at Symantec then current time and materials rate. In order for a time and material agreement to be executed, the customer must have in effect a support contract for the then most-current version of the same Symantec product. Time and materials support is only available in the 1st, 2nd and 3rd twelve-month periods following the product's End-of-Support date and may not be available in all regions. For more details, please review the current VERITAS Technical Services Support Policy or contact your sales representative.

HOW TO GET MORE INFORMATION

If you have any questions please feel free to contact your local Symantec Sales or

Symantec Contract Renewals:

U.S.   1-650-527-1919

Symantec Customer Support:

U.S.   1-800-634-4747 or 407-357-7600

For a complete list of local Symantec phone numbers, please see the following link
http://www.symantec.com/about/profile/contact.jsp