HP OpenView Smart Plug-in for BEA Tuxedo

For HP OpenView Operations for UNIX (OVO) 7.x and 8.x

Software Version: 3.20

User Guide

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Architecture and Tuxedo SPI Components

The Smart Plug-In for BEA Tuxedo is a preconfigured add-on module for the HP OpenView Operations (OVO) software. The BEA Tuxedo SPI extends the OVO management environment to include Tuxedo systems and Tuxedo applications.

This chapter describes the architecture of OVO, Tuxedo, and the Tuxedo SPI.



HP OpenView IT/Operations (ITO) and HP OpenView VantagePoint Operations (VPO) have been renamed to HP OpenView Operations (OVO) for UNIX®. The name change has not yet been fully implemented across the OVO software and documentation. As a result, you may encounter references to all three product names.

HP OVO Architecture

As shown in the following figure, the OVO architecture is based on communication between a management server and one or more managed nodes. The managed nodes are the computer machines monitored and controlled by OVO.

Network Connections

OVO
Management Server

Managed Node

Managed Node

Managed Node

Figure 1 Simplified View of HP OVO Architecture

OVO server processes running on the central management server machine communicate with OVO agent processes running on the managed nodes. The OVO agent processes collect *events*—status changes or threshold violations—on the managed nodes and then forward relevant information in the form of OVO messages to the management server. The management server responds with actions to prevent or correct problems on the managed nodes.

Management Server

The OVO management server is the controlling element of the entire OVO system. It holds the OVO database and the OVO software, including the complete current configuration and the OVO agent software. During the installation of an OVO system, the OVO administrator downloads copies of the OVO agent software to the managed nodes.

OVO provides a graphical user interface (GUI) through which OVO administrators and operators can monitor and control the OVO software, the managed applications, and the hardware on which the applications run. A management server can support multiple OVO GUIs per server machine.

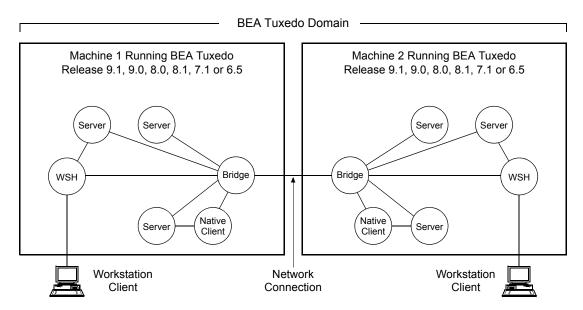
Managed Nodes

Once installed and running, the OVO agent software reads log files, console messages, and Simple Network Management Protocol (SNMP) traps—significant but unsolicited events. If so configured, the OVO message interceptor can intercept messages from any application running locally on a managed node.

BEA Tuxedo System Architecture

The following figure shows a Tuxedo domain, which is the basis of the Tuxedo system architecture.

Figure 2 Simplified View of BEA Tuxedo System Architecture



A Tuxedo domain, also known as a Tuxedo application, is a business software program, built upon the Tuxedo system, that is defined and controlled by a single configuration file—the UBBCONFIG file. A Tuxedo domain consists of one or more clients (local or remote), one or more servers, and one or more machines. It is administered as a single unit.

Tuxedo UBBCONFIG File

Each Tuxedo domain is controlled by a configuration file in which installation-dependent parameters are defined. The text version of the configuration file is referred to as <code>UBBCONFIG</code>, although the configuration file may have any name, as long as the content of the file conforms to the format described on the <code>UBBCONFIG(5)</code> reference page in <code>BEA</code> Tuxedo File Formats

and Data Descriptions Reference. Typical configuration filenames begin with the string ubb, followed by a mnemonic string, such as simple in the filename ubbsimple.

Tuxedo Master Machine

The master machine, or master node, for a Tuxedo domain contains the domain's ubbconfig file, and is designated as the master machine in the resources section of the ubbconfig file. Starting, stopping, and administering a Tuxedo domain is done through the master machine.

In a multi-machine Tuxedo domain running different releases of the Tuxedo system software, the master machine must run the highest release of the Tuxedo system software in the domain.

Tuxedo Domain ID

The Domain ID for a Tuxedo domain is designated in the RESOURCES section of the UBBCONFIG file. It specifies the name of the Tuxedo domain.

Tuxedo Logical Machine ID

The logical machine ID (LMID) is designated in the MACHINES section of the UBBCONFIG file. There is an LMID entry for each machine in a Tuxedo domain.

Tuxedo TUXCONFIG File

The TUXCONFIG file is a binary version of the UBBCONFIG file. It is created by running the tmloadcf(1) command, which parses UBBCONFIG and loads the binary TUXCONFIG file to the location referenced by the TUXCONFIG environment variable. As with UBBCONFIG, the TUXCONFIG file may be given any name.

The master machine for a Tuxedo domain contains the master copy of the TUXCONFIG file. Copies of the TUXCONFIG file are propagated to every other machine in a Tuxedo domain—referred to as non-master machines—whenever the Tuxedo system is booted on the master machine.

Tuxedo TUXCONFIG Environment Variable

The TUXCONFIG environment variable defines the location on the master machine where the tmloadcf(1) command loads the binary TUXCONFIG file. It must be set to an absolute pathname ending with the device or system file where TUXCONFIG is to be loaded.

The TUXCONFIG pathname value is designated in the MACHINES section of the UBBCONFIG file. It is specified for the master machine and for every other machine in the Tuxedo domain. When copies of the binary TUXCONFIG file are propagated to non-master machines during system boot, the copies are stored on the non-master machines in accordance to the TUXCONFIG pathname values.

Tuxedo TUXDIR Environment Variable

The TUXDIR environment variable defines the installation directory of the BEA Tuxedo system software on the master machine. It must be set to an absolute pathname ending with the name of the installation directory.

The TUXDIR pathname value is designated in the MACHINES section of the UBBCONFIG file. It is specified for the master machine and for every other machine in the Tuxedo domain.

Tuxedo Management Information Base

The Tuxedo Management Information Base (TMIB) is a Tuxedo system component that provides a complete definition of the classes and their attributes that formally define a Tuxedo domain. Separate classes are designated for machines, servers, networks, and so on. The TMIB reference pages (TM_MIB(5), generic reference page MIB(5), ...) are defined in BEA Tuxedo File Formats and Data Descriptions Reference.

When a Tuxedo server becomes active, it advertises the names of its services in the Bulletin Board, which is the dynamic part of the TMIB. (A service is an application routine that a client can request.) The Tuxedo system uses the binary TUXCONFIG file on the master machine to construct the Bulletin Board, and propagates a copy of the TUXCONFIG to the non-master machines in the domain to set up the Bulletin Board on those machines. A Bulletin Board runs on each machine in a Tuxedo domain.

Tuxedo Distinguished Bulletin Board Liaison Server

The Distinguished Bulletin Board Liaison (DBBL) is a Tuxedo system administrative server that propagates the global changes to the TMIB and maintains the static part of the TMIB. The DBBL also coordinates the state of the different machines involved in the Tuxedo domain. There is only one DBBL for the entire domain, and it runs on the machine—the master machine—where the UBBCONFIG file resides.

The Bulletin Board Liaison (BBL) is a Tuxedo system administrative server that maintains the Bulletin Board—a runtime representation of the TMIB that is replicated on every machine in the Tuxedo domain. (The Bulletin Board is the where global or local state changes to the TMIB are posted.) The BBL coordinates changes to the local copy of the TMIB and verifies the sanity of the software programs that are active on the same machine as the BBL.

Tuxedo User Log

ULOG is a Tuxedo system central event user log. A ULOG file is a text file containing Tuxedo system error messages, warning messages, debugging messages, and information messages. The Tuxedo system creates a new ULOG file each day on each machine in a Tuxedo domain.

The full pathname of a ULOG file is as follows:

- If the variable ULOGPFX is set, its value becomes the prefix for the filename.
- If ULOGPFX is not set, ULOG becomes the prefix for the filename.

Each time a Tuxedo process calls the userlog(3c) function to write a message to the ULOG, userlog() determines the date and concatenates the month, day, and year to the prefix as mmddyy to set the name for the file. The first time a process writes to the ULOG, it first writes an additional message indicating the associated BEA Tuxedo system version.

Tuxedo System Events

The Tuxedo system reports system-defined events and application-defined events. System-defined events are situations (primarily failures) defined by the Tuxedo system, such as the exceeding of certain system capacity limits, server terminations, security violations, and network failures.

Application-defined events are situations defined by customer business programs. Both system-defined and application-defined events are received and distributed by the BEA Tuxedo EventBroker component, which also provides a system-wide summary of events.

Tuxedo Runtime Administrative Command

The Tuxedo bulletin board command interpreter, tmadmin(1), provides for the inspection and modification of Bulletin Boards and associated entities in a uniprocessor, multiprocessor, or network environment. Depending upon its invocation, tmadmin can join a Tuxedo domain as an administrative process or client via a running BBL.

OVO and Tuxedo SPI Architecture

The following figure shows how the Tuxedo architecture integrates with the HP OVO architecture. Each master machine in a managed Tuxedo domain provides the domain's ULOG messages, system events, and TMIB metrics to the management server.



Tuxedo SPI supports Tuxedo from BEA Systems only and does not provide support for Tuxedo from other Independent Software Vendors (ISVs).

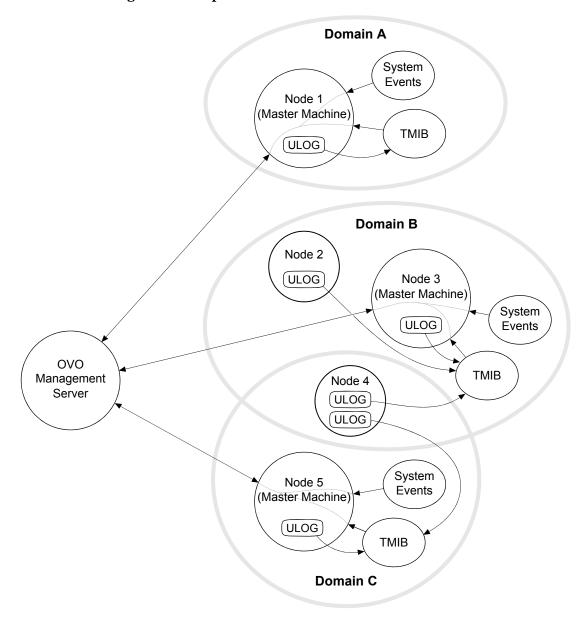


Figure 3 Simplified View of OVO and Tuxedo SPI Architecture

Managed Node Architecture

The following figure shows the relationships between agent processes, monitoring processes, and Tuxedo processes running on a Tuxedo master machine.

Master Machine

BEA SPI Monitoring Process

BEA Event Monitoring Process (beaEv2ite)

Tuxedo System Events

BEA ULOG Monitoring Process (beaEv2ite)

Tuxedo Logs

BEA ULOG Monitoring Process (beaUlog2ite)

Tuxedo System Events

Tuxedo Agent

Tuxedo and SPI Utilides

Tuxedo and SPI Utilides

Tuxedo and SPI Utilides

Figure 4 OVO and Tuxedo SPI Software on a Tuxedo Master Machine

An OVO agent process runs on each managed node in an OVO system. Typically, the managed node starts the OVO agent upon system boot. The OVO agent in turn starts the platform processes needed to provide OVO services on that machine. If the OVO agent is not active, no OVO services are available on that machine.

The Tuxedo SPI managed node software performs the following major tasks:

- Receives monitoring information (ULOGs, system events, TMIB values) from the Tuxedo domain and forwards it to the OVO agent
- Receives instructions for administrative tasks (such as starting and stopping Tuxedo servers) from the OVO agent and forwards them to the Tuxedo domain
- Periodically compresses and deletes outdated ULOG files
- Monitors the beaEvt2ito and beaUlog2ito processes

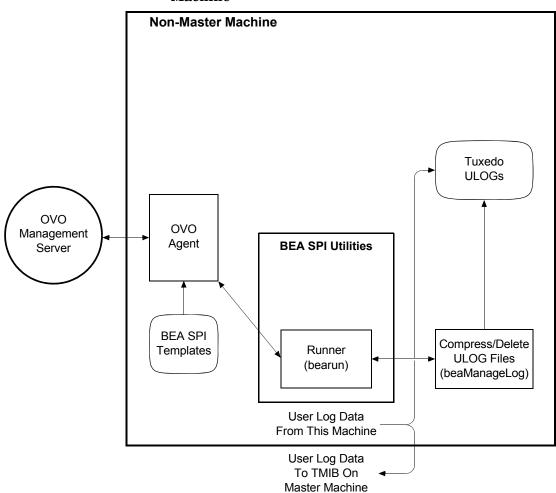


Figure 5 OVO and Tuxedo SPI Software on a Tuxedo Non-Master Machine

Tuxedo SPI Managed Node Components

The Tuxedo SPI managed node software consists of the following components:

- BEA SPI Monitoring Processes
- BEA SPI Utilities
- BEA SPI Templates

BEA SPI Monitoring Processes

The BEA SPI monitoring processes are:

- beaUlog2ito, which monitors ULOG messages via the TMIB and forwards them to the OVO agent. The OVO agent consults a particular BEA SPI template to determine how to filter the ULOG messages. If the template indicates that a ULOG message should be forwarded, the OVO agent sends it to the management server.
- beaEvt2ito, which monitors Tuxedo system events and forwards them to the OVO agent.

BEA SPI Utilities

The Tuxedo SPI managed node software includes the following utilities:

Runner (bearun)

The bearun utility runs the Tuxedo utilities (tmadmin(1) and tmunloadcf(1)) and the Tuxedo SPI command line utilities. When you call a utility, bearun prepares the Tuxedo environment based on the invocation options and then invokes the utility.

TMIB process (beatmib)

The beatmib utility extracts information from the TMIB, processes the information, and forwards resulting messages to the OVO agent. The OVO agent calls beatmib according to schedules specified in the BEA SPI templates.

• Tuxedo SPI command line utilities

You can invoke the Tuxedo SPI command line utilities from a script or program.

BEA SPI Templates

A template is a set of parameters that tells OVO how to monitor processes, log files, events, and messages. OVO uses templates to intercept messages from different message sources on a managed node and to monitor areas where predefined values or limits are exceeded. Template administrators use configuration tools to set up message collection and monitoring services and to define filters and suppression criteria to refine and reduce information sent to the OVO management server.

The Tuxedo SPI managed node software sends Tuxedo ULOG messages, system event messages, and TMIB metrics to the OVO agent. The OVO agent uses the BEA SPI templates to determine whether or not to send the information to the management server. The OVO agent also uses the templates to determine whether or not it is time to execute a scheduled task.

The SPI for Tuxedo template group, which is displayed in the Message Source Templates window, contains the TUXEDO template group. The TUXEDO template group contains two template groups and two individual templates, as shown in the following figure.

SPI for Tuxedo BEA Smart Plug-In Template Group **TUXEDO** BEA Smart Plug-In Template Group for Tuxedo **GRPTUXMON GRPTUXSCHED** Monitor Schedule Template Group Template Group **TUXEVT TUXLOG** Monitor System Events Monitor ULOG Template Template

Figure 6 Templates for BEA Tuxedo SPI Version 2.5

GRPTUXMON

This template group contains the following types of templates:

Monitoring templates

The OVO agent uses the monitoring templates to determine how and when to monitor the TMIB metrics. There is a template for each TMIB metric.

You can rename the external TMIB template by adding a prefix (<tag>) to the template name by using the -t tag with the command in the template (TUXMON-15M, TUXMON-1H, and TUXMON-5M) in the GRPTUXSCHED template group.

Error template

The beatmib process uses the T_CLASS-UNKNOWN" template to generate a message when it cannot calculate a TMIB metric. This problem can occur if the monitor template contains an invalid TMIB metric number or if the required TMIB attributes are not available in the Tuxedo release that you are using.

GRPTUXSCHED

The OVO agent uses the templates in this group to execute scheduled tasks:

- COMPRESSULOG instructs the OVO agent to compress the ULOG files that are older than a specified time interval.
- DELETEULOG instructs the OVO agent to delete the ULOG files that are older than a specified time interval.
- TUXSPI_CHKEVTMON checks if the event monitoring process is active.
- TUXSPI_CHKULOGMON checks if the ULOG monitoring process is active.
- TUXMON-5M instructs the OVO agent to call beatmib every 5 minutes for the TMIB metrics listed in the template.
- TUXMON-15M instructs the OVO agent to call beatmib every 15 minutes for the TMIB metrics listed in the template.
- TUXMON-1H instructs the OVO agent to call beatmib every hour for the TMIB metrics listed in the template.

GRPTUXMWA

You can use the templates in this template group during the integration of Tuxedo SPI with OpenView Performance Agent (OVPA). The templates in this group are as follows:

- TUXSPI_ClientDataLog helps to collect data from the CLIENT metrics after integration with OVP products.
- TUXSPI_MachineDataLog helps to collect data from the MACHINE metrics after integration with OVP products.
- TUXSPI_MessageDataLog helps to collect data from the MESSAGE metrics after integration with OVP products.
- TUXSPI_ServerDataLog helps to collect data from the SERVER metrics after integration with OVP products.

- TUXSPI_AppQueueDataLog helps to collect data from the APPLICATIONQUEUESPACE metrics, APPLICATIONQUEUE metrics and APPQUEUETRANS metrics after integration with OVP products.
- TUXSPI_GroupDataLog helps to collect data from the GROUP metrics after integration with OVP products.

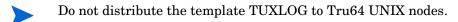
TUXEVT

The OVO agent uses this template to retrieve and monitor Tuxedo system events. If the template indicates that a system event message should be forwarded, the OVO agent reformats the message and sends it to the management server.

TUXEVT provides a template condition for each system event. Each template condition equals either Suppress (-) or Message (+). By default, the system events with a severity of Normal have a template condition of Suppress. All other system events have a template condition of Message.

TUXLOG

The OVO agent uses this template to filter ULOG messages. If the template indicates that a ULOG message should be forwarded, the OVO agent reformats the message and sends it to the management server.



TUXULOG_TRU64

The OVO agent uses this template to filter ULOG messages for Tru64 UNIX managed node. If the template indicates that a ULOG message should be forwarded, the OVO agent reformats the message and sends it to the management server.

The template TUXULOG_TRU64 must be distributed to Tru64 UNIX nodes only and not to other supported nodes. On other nodes, use the ULOG template TUXLOG.

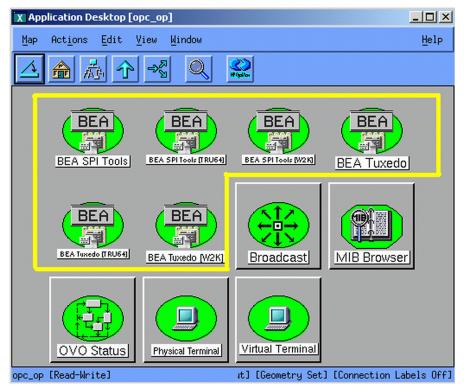
2 Tuxedo SPI Icons in the HP OVO User Interface

The Tuxedo SPI adds a number of icons to the OVO graphical user interface (GUI). This chapter describes the icons.

Icons in the OVO Application Bank Window

The OVO Application Bank window displays an icon for each application group and service for each platform (UNIX or Windows). The following figure shows a typical OVO Application Bank window, including the Tuxedo SPI icons. The order of the icons in your OVO Application Bank window might differ from the order shown here.





In the OVO Application Bank window, the Tuxedo SPI icons are:



BEA SPI Tools (for HP-UX and Solaris)

When you double-click this icon, the Tuxedo SPI displays the BEA SPI Tools Application Group window.

See Icons in the BEA SPI Tools Application Group Window on page 34.



BEA Tuxedo (for HP-UX and Solaris)

When you double-click this icon, the Tuxedo SPI displays the Tuxedo Application Group window.

See Icons in the BEA Tuxedo Application Group Window on page 37.



BEA SPI Tools [for Tru64 UNIX]

When you double-click this icon, the Tuxedo SPI displays the BEA SPI Tools Application Group window.

See Icons in the BEA SPI Tools Application Group Window on page 34.



BEA Tuxedo [for Tru64 UNIX]

When you double-click this icon, the Tuxedo SPI displays the Tuxedo Application Group window.

See Icons in the BEA Tuxedo Application Group Window on page 37.



BEA SPI Tools [W2K]

When you double-click this icon, the Tuxedo SPI displays the BEA SPI Tools [W2K] Application Group window.

See Icons in the BEA SPI Tools Application Group Window on page 34.



BEA Tuxedo [W2K]

When you double-click this icon, the Tuxedo SPI displays the BEA Tuxedo [W2K] Application Group window.

See Icons in the BEA Tuxedo Application Group Window on page 37.

Icons in the BEA SPI Tools Application Group Window

The icons in the BEA SPI Tools Application Group window represent the commands you run to administer the Tuxedo SPI managed node software. To see this window, which is shown in the following figure, double-click the BEA SPI Tools icon in the OVO Application Bank window. The order of the icons in your BEA SPI Tools Application Group window might differ from the order shown here.

Figure 8 BEA SPI Tools Application Group Window for UNIX Managed Nodes

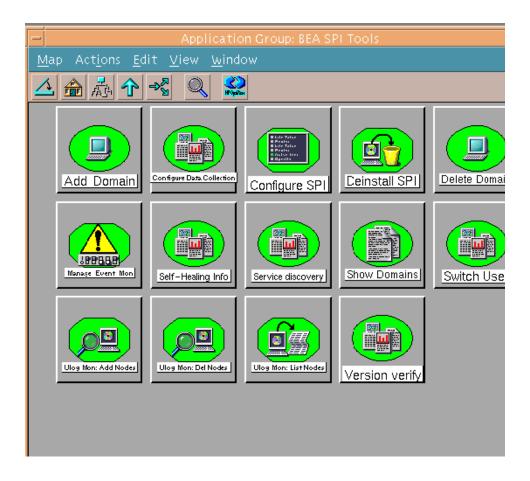


Figure 9 BEA SPI Tools Application Group Window for Tru64 UNIX Managed Nodes

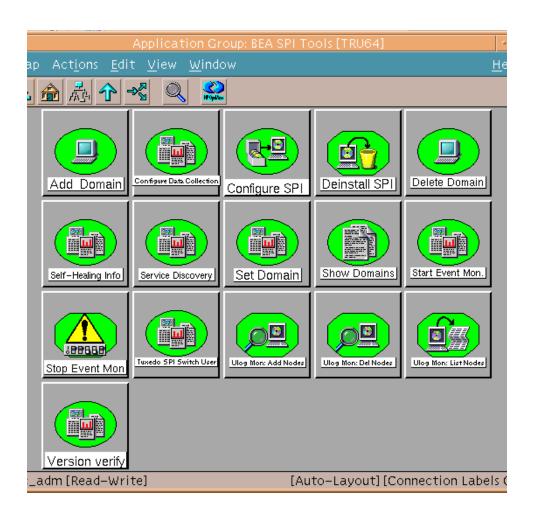
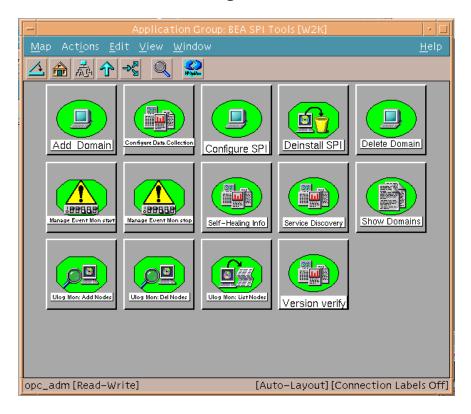


Figure 10 BEA SPI Tools [W2K] Application Group Window for Windows Managed Nodes



Icons in the BEA Tuxedo Application Group Window

The icons in the BEA Tuxedo Application Group window represent the commands you run to administer Tuxedo domains. To see this window, which is shown in the following figure, double-click the Tuxedo icon that is in the OVO Application Bank window. The order of the icons in your BEA Tuxedo Application Group window might differ from the order shown here.

Figure 11 BEA Tuxedo Application Group Window for UNIX Managed Nodes

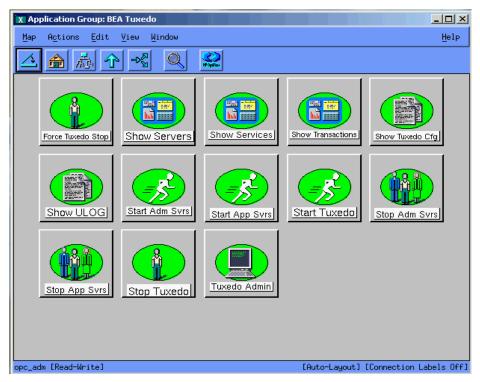
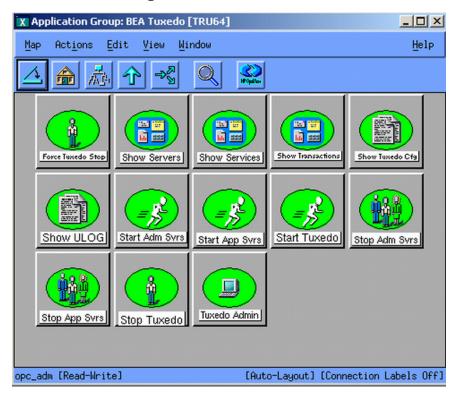


Figure 12 BEA Tuxedo Application Group Window for Tru64 UNIX Managed Nodes



Map Actions Edit View Mindow

Help

Show Transactions

Show Tuxedo Cfg

Show Tuxedo Cfg

Start Adm Svrs

Start App Svrs

Start Tuxedo

Show Services

Show Services

[Auto-Layout] [Connection Labels Off]

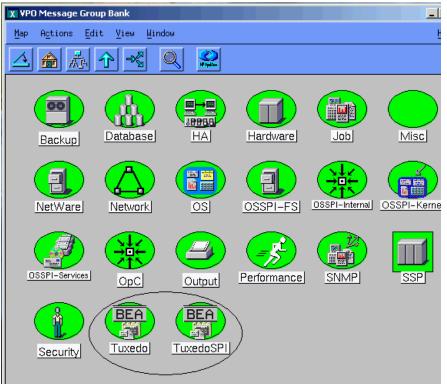
Figure 13 BEA Tuxedo Application Group Window for Windows Managed Nodes

opc_op [Read-Write]

Icons in the OVO Message Group Bank Window

The OVO Message Group Bank window displays an icon for each message group. A message group brings together messages from lots of related sources, providing status information about a class of managed objects or services. The following figure shows a typical OVO Message Group Bank window, including the Tuxedo SPI icons. The order of the icons in your OVO Message Group Bank window might differ from the order shown here.

Figure 14 OVO Message Group Bank Window



In the OVO Message Group Bank window, the Tuxedo SPI icons are:



Tuxedo

This icon represents Tuxedo messages. To view Tuxedo messages in a Message Browser window:

- 1 Select the icon.
- 2 Right-click to display the popup menu.
- 3 Choose the Message Browser menu option.

Tuxedo messages are generated by the Tuxedo system. They consist of ULOG messages, Tuxedo system events messages, and messages about TMIB metrics.



Tuxedo SPI

This icon represents messages about the Tuxedo SPI software. To view Tuxedo SPI messages in a Message Browser window:

- 1 Select the icon.
- 2 Right-click to display the popup menu.
- 3 Choose the Message Browser menu option.

Tuxedo SPI messages are generated by the Tuxedo SPI.

3 Distributing and Running the Tuxedo SPI

This chapter describes how to distribute and run the Tuxedo SPI agent software on a managed node.

Assumptions

It is assumed that you have already installed the Tuxedo SPI software on the management server as described in the installation guide. It also is assumed that you have distributed the OVO agent software to the managed nodes. For information on installing and distributing OVO software, see the HP OVO online documentation at http://ovweb.external.hp.com/lpe/doc_serv.

In the procedures that follow, the target managed node is a machine named alfred mycompany, which is the master machine of a Tuxedo domain.

Step 1. Configure and Start the Tuxedo Domain

To configure and start the Tuxedo domain, follow these steps:

- 1 Create the UBBCONFIG file.
- 2 Generate the TUXCONFIG file.
- 3 Run tlisten and start the Tuxedo domain.

Step 2. Log In as the OVO Administrator

When you log in as the OVO administrator, you have administrator privileges for both the local OVO software and the OVO agent software running on the managed nodes. The OVO administrator user ID is opc adm.

Because the standard (Motif) OVO GUI is displayed on an X-Windows display, either your workstation must be running an X-display (not an ASCII screen console) or you must have an X-Windows based server, like Exceed X server or WRQ Reflection X, running on your PC.

Starting the OVO GUI on a Remote Workstation

To start the OVO GUI on a remote workstation, follow these steps:

1 Execute the xhost command to allow the OVO management server to make a connection to the X server running on your workstation:

```
/usr/bin/X11/xhost + (on HP-UX platforms)
/usr/openwin/bin/xhost + (on Solaris platforms)
```

- 2 Open a Telnet connection to the OVO management server and log in as user root.
- 3 Set the DISPLAY variable to the Internet Protocol (IP) address of your workstation:

```
export DISPLAY=IP_address:0.0
```

If you do not know the IP address, enter <code>nslookup</code> host_name at the system prompt to see the IP address. If you do not know the host name, enter <code>hostname</code> at the system prompt to see the host name. If these commands do not work on your workstation, see your system administrator for assistance.

Execute the xhost command to allow your workstation to make a connection to the X server running on the OVO management server:

```
/usr/bin/X11/xhost + (on HP-UX platforms)
/usr/openwin/bin/xhost + (on Solaris platforms)
```

5 Start the OVO GUI as the OVO administrator by entering:

opc

login: opc_adm

Password: password

After a few minutes, the OVO administrator GUI starts up. The startup is complete when the Node Bank window appears.

Starting the OVO GUI on a PC

To start the OVO GUI on the PC using Exceed X server software running on Windows NT or 2000, follow these steps:

- 1 Move the cursor to the bottom of your screen, click the Start button, point to Programs, then point to Exceed, and then click Xstart. An Xstart window appears.
- 2 In the Xstart window, enter the following information:

```
Start Method: REXEC (TCP/IP)
```

Program Type: X Window

 $Host: name_of_machine_running_OVO_management_server_software$

User ID: root

Password: password

Command (on HP-UX platforms): /usr/bin/X11/xterm -sb -ls -d @d

Command (on Solaris platforms): /usr/openwin/bin/xterm -sb -ls -d @d

Prompt: None

Description: xterm

3 In the Xstart window, click the Other button to open the Other Settings dialog box. The default connection settings on the Connection page are as follows:

Timeouts

Connect (min.): 1

Close (sec.): 10

Response (sec.) 4

Prompt (sec.) 2

Status/Debug

Show progress: unchecked

Show host reply: unchecked

The Connection page enables you to troubleshoot problems by displaying host-generated messages and setting timeout values. For now, click the OK button to accept the default values.

- 4 In the Xstart window, select Save from the File menu, specify a file name and directory in which to save your login and command settings, and then click the OK button. Your login and command settings are now saved in an Xstart file having the following name and extension: your_file_name.xs
- 5 In the Xstart window, click Run! on the Xstart menu bar to connect to the OVO management server. After a few seconds, an xterm client window appears. You are now logged in to the OVO management server.

You may want to close or minimize some of the Exceed-related windows at this time.

6 Start the OVO GUI as the OVO administrator by entering:

opc

login: opc_adm

Password: password

After a few minutes, the OVO administrator GUI starts up. The startup is complete when the OVO Node Bank window appears.

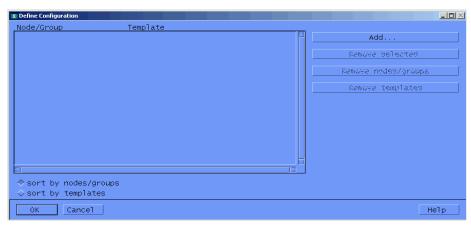
To initiate your next OVO GUI session, you can click the Start button, point to Programs, then point to Exceed, then click Xsession, then double-click the name of the Xstart file you created in step 4, and then click Run! on the Xstart menu bar. Or, you can create a shortcut icon for the Xstart file and drag it onto your desktop.

Step 3. Distribute the Tuxedo SPI Software

To distribute the Tuxedo SPI agent software to the target managed node, follow these steps:

- 1 On the OVO Node Bank window, select (click) the icon representing the target managed node.
- 2 In the OVO Node Bank window, choose Actions > Agents > Assign Templates to open the following window.

Figure 15 Define Configuration Window—Example

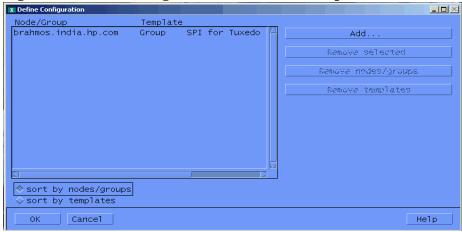


The example display does not show the TUXEDO15 template group for the target managed node—brahmos.india.hp.com. Steps 3 through 7 add the TUXEDO15 template group to the target managed node.

- 3 In the Define Configuration window, click Add to show the Add Configuration window.
- 4 In the Add Configuration window, click Open Template Window to show the Message Source Templates window.
- In the Message Source Templates window, select the SPI FOR TUXEDO template group in the Type/Name/Description panel.
- 6 In the Add Configuration window, click Get Template Selections to include the TUXEDO15 template group in the Template panel of the Add Configuration window.

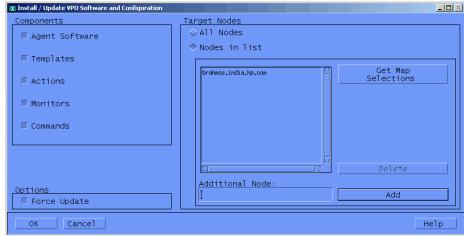
7 In the Add Configuration window, click OK. The BEASPI15 template group now appears for the target managed node, as shown in the following figure.

Figure 16 Define Configuration Window—Example 2



- 8 Click OK to close the Define Configuration window.
- 9 On the OVO Node Bank window, choose Actions > Agents > Install/Update SW & Config to open the following window.

Figure 17 Install/Update OVO Software and Configuration Window



- 10 In the Install/Update OVO Software and Configuration window, select the following components and options and then click OK:
 - Agent software
 - Templates
 - Actions
 - Monitors
 - Commands
 - Force Update
 - Nodes in List

An OVO Software Distribution window opens and prompts you to log in to the target managed node.

- In the OVO Software Distribution window, log in as user root on the targert master machine. The OVO Software Distribution window displays the progress of the software installation on the target managed node.
- When the installation completes, check that no error messages appear and then press Enter to close the OVO Software Distribution window.



Make sure that Tuxedo Event Monitoring (beaEvt2ito) and Tuxedo Ulog Monitoring (beaUlog2ito) processes are stopped before updating the instrumentation on the managed node, on which Tuxedo SPI is already configured. For more information about start/stop beaEvt2ito and beaUlog2ito processes, refer to Monitoring Domain ULOG Messages and Deleting a Tuxedo Domain on page 86

Step 4. Start the Tuxedo SPI Software

To start the Tuxedo SPI agent software on the target managed node, follow these steps:

- 1 On the OVO Node Bank window, ensure that the target managed node icon is selected.
- 2 On the OVO Node Bank window, Choose Window > Application Bank to display the OVO Application Bank window.
- 3 On the OVO Application Bank window, double-click the BEA SPI Tools icon to display the BEA SPI Tools Application Group window.
- 4 On the BEA SPI Tools Application Group window, double-click the Start SPI icon to start the Tuxedo SPI agent software on the target managed node.

The Start SPI command starts the Tuxedo SPI beaUpdConf and beamon processes on the target managed node. The beaUpdConf process maintains the local Tuxedo SPI configuration file (beamgr.conf), and the beamon process controls the local Tuxedo SPI monitoring processes (beaEvt2ito and beaUlog2ito).

Step 5. Add the Domain to the Tuxedo SPI Environment

To add the Tuxedo domain information to the Tuxedo SPI environment on the target managed node, follow these steps:

- 1 On the OVO Node Bank window, ensure that the target managed node icon is selected.
- 2 On the BEA SPI Tools Application Group window, double-click the Add Domain icon.
- When prompted, specify the pathname for TUXDIR—the absolute pathname of the Tuxedo system installation directory on the target managed node.
- 4 When prompted, specify the pathname for TUXCONFIG—the absolute pathname of the TUXCONFIG file on the target managed node. If the domain name is not defined in the TUXCONFIG file, the Add Domain command will prompt you for the domain name (DomainID).

The Add Domain command adds the domain information—including the DomainID, the logical machine IDs (LMIDs) of the Tuxedo domain machines, and the Tuxedo system software releases that the machines are running—to the Tuxedo SPI configuration file (beamgr.conf) on the target managed node. The Add Domain command also discovers what non-master machines in the domain are running Tuxedo SPI software and adds the domain information to their Tuxedo SPI configuration files.



Tuxedo SPI software is installed on non-master machines *only* if you want to perform the ULOG management functions—ULOG file compression and ULOG file deletion—on those machines.

At this point, the ITO agent calls the Tuxedo SPI beatmib process to start collecting Tuxedo domain TMIB metrics according to the schedules specified in the BEA SPI templates.

Step 6. Start Monitoring Domain System Events

Prerequisite: Before you start Tuxedo SPI event monitoring, you must boot the TMSYSEVT server.

To start monitoring system events for the Tuxedo domain, follow these steps:

- 1 On the OVO Node Bank window, ensure that the target managed node icon is selected.
- 2 On the BEA SPI Tools Application Group window, double-click the Manage Event Mon icon.
- When prompted, specify the domain name (DomainID) of the Tuxedo domain.
- 4 When prompted, select start.

The Manage Event Mon command starts the Tuxedo SPI beaEvt2ito process, which starts monitoring the Tuxedo domain system events via the target managed node.

Step 7. Start Monitoring Domain ULOG Messages

To start monitoring ULOG messages for the Tuxedo domain, follow these steps:

- 1 On the OVO Node Bank window, ensure that the target managed node icon is selected.
- 2 On the BEA SPI Tools Application Group window, double-click the Ulog Mon:Add Nodes icon.
- 3 When prompted, specify the domain name (DomainID) of the Tuxedo domain.
- 4 When prompted, specify the logical machine ID (LMID) of the machine in the Tuxedo domain—the target managed node in this instance—that is to be monitored for ULOG messages.

The Ulog Mon:Add Nodes command starts the Tuxedo SPI beaUlog2ito process, which starts monitoring the ULOG messages for the specified machine in the Tuxedo domain via the TMIB on the target managed node.

You can run the Ulog Mon:Add Nodes command a number of times to start ULOG monitoring on other machines in the Tuxedo domain.

Step 8. Look at the Messages

You can view Tuxedo messages or Tuxedo SPI messages or both types of messages. Tuxedo messages are generated by the Tuxedo system. They consist of ULOG messages, Tuxedo system events, and TMIB metrics. Tuxedo SPI messages are generated by the Tuxedo SPI.

To view both types of messages, display the Message Browser window.

To view only one kind of message for all machine in your management domain, follow these steps:

- 1 Display the OVO Message Group Bank window.
- 2 Right-click the Tuxedo icon or the Tuxedo SPI icon to display a popup menu.
- 3 Choose the Message Browser menu option to view the Tuxedo or Tuxedo SPI messages in a Message Browser window.

You will see the Tuxedo or Tuxedo SPI messages for all managed nodes assigned to you. To display Tuxedo or Tuxedo SPI messages for a specific managed node assigned to you, select (click) the managed node icon in the OVO Node Bank window and then perform the three steps.

Step 9. Perform Additional Tasks

You can perform the tasks described in chapter 4 (Performing Administrative Tasks), write scripts or programs, and modify templates. If you modify a template, you need to redistribute it as described in Step 3. Distribute the Tuxedo SPI Software on page 49.

If you want to use the Tuxedo SPI ULOG file compression/deletion feature on a non-master machine, you must distribute and start the Tuxedo SPI agent software on that machine. (Besides the ULOG file compression/deletion feature, you have access to a subset of Tuxedo SPI commands, including the command to show the content of individual ULOG files on the non-master machine.)

To make the Tuxedo domain known to a non-master machine running the Tuxedo SPI software, see Rediscovering a Domain on page 87.

4 Performing Administrative Tasks

This chapter describes how to use the OVO graphical user interface (GUI) to perform Tuxedo SPI administrative tasks.

Logging In as the OVO Administrator

When you log in as the OVO administrator, you have administrator privileges for both the local OVO software and the OVO agent software running on the managed nodes. The OVO administrator user ID is opc adm.

Because the standard (Motif) OVO GUI is displayed on an X-Windows display, either your workstation must be running an X-display (not an ASCII screen console) or you must have an X-Windows based server, like Exceed X server or WRQ Reflection X, running on your PC.

Starting the OVO GUI on a Remote Workstation

To start the OVO GUI on a remote workstation, follow these steps:

1 Execute the xhost command to allow the OVO management server to make a connection to the X server running on your workstation:

```
/usr/bin/X11/xhost + (on HP-UX platforms)
/usr/openwin/bin/xhost + (on Solaris platforms)
```

- 2 Open a Telnet connection to the OVO management server and log in as user root.
- 3 Set the DISPLAY variable to the Internet Protocol (IP) address of your workstation:

```
export DISPLAY=IP_address:0.0
```

If you do not know the IP address, enter nslookup *host_name* at the system prompt to see the IP address. If you do not know the host name, enter hostname at the system prompt to see the host name. If these commands do not work on your workstation, see your system administrator for assistance.

Execute the xhost command to allow your workstation to make a connection to the X server running on the OVO management server:

```
/usr/bin/X11/xhost + (on HP-UX platforms)
/usr/openwin/bin/xhost + (on Solaris platforms)
```

5 Start the OVO GUI as the OVO administrator by entering:

opc

login: opc_adm

Password: password

After a few minutes, the OVO administrator GUI starts up. The startup is complete when the Node Bank window appears.

Starting the OVO GUI on a PC

To start the OVO GUI on the PC using Exceed X server software running on Windows 2000, follow these steps:

- 1 Move the cursor to the bottom of your screen, click the Start button, point to Programs, then point to Exceed, and then click Xstart. An Xstart window appears.
- 2 In the Xstart window, enter the following information:

```
Start Method: REXEC (TCP/IP)
```

Program Type: X Window

 $Host: name_of_machine_running_OVO_management_server_software$

User ID: root

Password: password

Command (on HP-UX platforms): /usr/bin/X11/xterm -sb -ls -d @d

Command (on Solaris platforms): /usr/openwin/bin/xterm -sb -ls -d @d

Prompt: None

Description: xterm

3 In the Xstart window, click the Other button to open the Other Settings dialog box. The default connection settings on the Connection page are as follows:

Timeouts

Connect (min.): 1

Close (sec.): 10

Response (sec.) 4

Prompt (sec.) 2

Status/Debug

Show progress: unchecked

Show host reply: unchecked

The Connection page enables you to troubleshoot problems by displaying host-generated messages and setting timeout values. For now, click the OK button to accept the default values.

- 4 In the Xstart window, select Save from the File menu, specify a file name and directory in which to save your login and command settings, and then click the OK button. Your login and command settings are now saved in an Xstart file having the following name and extension: your_file_name.xs
- 5 In the Xstart window, click Run! on the Xstart menu bar to connect to the OVO management server. After a few seconds, an xterm client window appears. You are now logged in to the OVO management server.

You may want to close or minimize some of the Exceed-related windows at this time.

6 Start the OVO GUI as the OVO administrator by entering:

opc

login: opc_adm

Password: password

After a few minutes, the OVO administrator GUI starts up. The startup is complete when the OVO Node Bank window appears.

To initiate your next OVO GUI session, you can click the Start button, point to Programs, then point to Exceed, then click Xsession, then double-click the name of the Xstart file you created in step 4, and then click Run! on the Xstart menu bar. Or, you can create a shortcut icon for the Xstart file and drag it onto your desktop.

Working with Icons

On the OVO GUI, the icons in the BEA SPI Tools Application Group window and the BEA Tuxedo Application Group window represent Tuxedo SPI administrative applications. Applications are scripts or programs integrated into the OVO having predefined startup parameters.

An OVO administrator can choose one of two methods to start administrative applications:

- Interactive prompting
 - Invoke the application without specifying any startup parameters and then specify the parameters when prompted.
- Customized startup
 Specify all startup parameters before invoking the application.

Using Interactive Prompting

With this method, you start a Tuxedo SPI application without specifying any parameters. The application starts with default options, then you are prompted to provide the information needed to run the application. If the parameters needed to run an application are already specified by default, you will not be prompted for application parameters.

Typically, you drag the target node icon from the OVO Node Bank window and drop it on the application icon to start the application on that node. You can also select (click) a target node in the OVO Node Bank window and then start an application (double-click an application icon) in the Application Group window on the selected node.

To use interactive prompting, follow these steps:

- On the OVO Node Bank window (or any OVO primary window), Choose Window > Application Bank to display the OVO Application Bank window.
- On the OVO Application Bank window, double-click the BEA application group (BEA SPI Tools or BEA Tuxedo) that you want to run. The Application Group widow appears for the selected BEA application group.
- 3 Do one of the following to start a Tuxedo SPI application on a target node:

- On the OVO Node Bank window, drag the icon representing the master machine for which you need to perform a task and drop it on an icon in the BEA SPI Tools Application Group window or the BEA Tuxedo Application Group window.
- On the OVO Node Bank window, select the icon representing the master machine for which you need to perform a task. Then, in the BEA SPI Tools Application Group window or the BEA Tuxedo Application Group window, double-click an icon.
- 4 When prompted, specify the application startup parameters, using the following table as a reference. See the Legend at the end of the table for parameter descriptions.

Applications in the Tru64 UNIX application groups do not allow interactive parameters. To specify parameters, right-click the required Tuxedo SPI application icon, select Customized Startup from the pop-up menu that appears, and specify the parameters in the Customized Startup window. If any application requires Domain ID as interactive parameter, run the Set Domain ID application and then run the required application with out any parameter.

Table 1 BEA SPI Parameters for Interactive Prompting

Application	Application Startup Parameters
BEA SPI Tools Application Group Icons	
Configure SPI	None
Add Domain	TUXDIR pathname, TUXCONFIG pathname
Delete Domain	Name of target domain (DomainID)
Manage Event Mon	Name of target domain (DomainID), status or start or stop (default: status)
Manage Event Mon Start (W2K only)	Name of target domain (DomainID)
Manage Event Mon Stop (W2K only)	Name of target domain (DomainID)

 Table 1
 BEA SPI Parameters for Interactive Prompting (cont'd)

Application	Application Startup Parameters
Ulog Mon:Add Nodes	Name of target domain (DomainID), one or more target machine LMIDs or all
Ulog Mon:Del Nodes	Name of target domain (DomainID), one or more target machine LMIDs or all
Ulog Mon:List Nodes	Name of target domain (DomainID)
Deinstall SPI	None
Show Domains	None
Self-Healing Info	None
Configure Data Collection	
Service Discovery	
Switch User	
Version verify	
BEA Tuxedo Application Group Icons	
Start Tuxedo	Name of target domain (DomainID)
Stop Tuxedo	Name of target domain (DomainID)
Force Tuxedo Stop	Name of target domain (DomainID)
Start Adm Svrs	Name of target domain (DomainID)
Stop Adm Svrs	Name of target domain (DomainID)
Start App Svrs	Name of target domain (DomainID)
Stop App Srvr	Name of target domain (DomainID)
Tuxedo Admin	Name of target domain (DomainID)
Show Servers	Name of target domain (DomainID)

Table 1 BEA SPI Parameters for Interactive Prompting (cont'd)

Application	Application Startup Parameters
Show Services	Name of target domain (DomainID)
Show Transactions	Name of target domain (DomainID)
Show ULOG	Name of target domain (DomainID), one or more target machine LMIDs or all, month-day-year of ULOG file in mmddyy format (default: today's date). For a Windows managed node, this application displays the ULOG file for the current day only.
Show Tuxedo Cfg	Name of target domain (DomainID)

Legend:

TUXDIR pathname = Full pathname to the top-level installation directory for your Tuxedo application. The TUXDIR pathname is given in the text version of the Tuxedo configuration file (UBBCONFIG).

TUXCONFIG pathname = Full pathname to the binary Tuxedo configuration file including the file name. (The file name is usually tuxconfig.) The TUXCONFIG pathname is given in the text version of the Tuxedo configuration file (UBBCONFIG).

LMID = Logical machine ID string of target node. The LMID is given in the text version of the Tuxedo configuration file (UBBCONFIG).

Using Customized Startup

With customized startup, you right-click a Tuxedo SPI application icon for which you want to specify application parameters, choose Customized Startup from the popup menu that appears, and then specify the parameters in the Customized Startup window. If you choose this method, you will not be prompted for application parameters when you start the application.

The following figure is an example of a Customized Startup window.

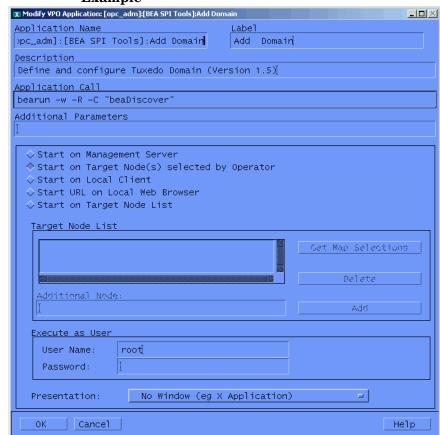


Figure 18 Customized Startup Window for Add Domain Application— Example

You can change many of the startup parameters of an application using the Customized Startup window. You can change the node or nodes on which an application is to start, the user name, or any call parameter that does not appear in the Application Call field. The only item that you cannot change is the application call.

The following listings and table describe the bearun syntax for the application call and the bearun syntax of the application parameters.

Listing 0-1 bearun Application Call Syntax

bearun -w [-R][-N][-z] -C "BEA_subcommand"

Listing 0-2 bearun Application Parameters Syntax

bearun [-g][-G][-w] $\{-N \mid -d \ Instance_Name \mid -a \mid -A \mid [-R -t \ TUXDIR -T \ TUXCONFIG]\}[-c \ config_file]$ -C $command_name$ -X $command_extension$...

Listing 0-3 bearunNT.sh Application Parameters Syntax

bearun [-U][-g][-G][-w]{-N|-d $Instance_Name$ |-a|-A|[-R -t TUXDIR -T TUXCONFIG]}[-c $config_file$] -C $command_name$ -X $command_extension$...

Note that when the -R option is in the Application Call field, you must include the -t TUXDIR and -T TUXCONFIG options (but may *not* include the -d *Instance_Name*, -a, or -A options) in the Application Parameters field.

Option Name	Description
-W	Starts X Windows.
-R	Allows you to specify a Tuxedo domain with the -t <i>TUXDIR</i> -T <i>TUXCONFIG</i> options.
-N	Enables bearun to be executed without sourcing the Tuxedo environment.
-Z	Indicates the use of a BEA subcommand that is Tuxedo-version independent.
-C	Signifies a BEA subcommand (enclosed in quotation marks) that appears immediately after this option.
-U	Indicates to the command that user input is required. The user input depends on the application call. For example, for the "Add Domain" application, use /opt/BEASPI/bin/bearunNT.sh -w -U -C "beaDiscover" where "beaDiscover" is the application call and the user must enter the "Tuxedo Home Directory (TUXDIR)" and "Path to TUXCONFIG file."
-g	Creates a trace file for bearun and the invoked command (in /tmp directory for UNIX-based platforms and in the %TEMP% directory for Windows-based platforms).
-G	Creates a trace file for bearun and the invoked command (in the /tmp directory for UNIX-based platforms and in the %TEMP% directory for Windows-based platforms).

Option Name	Description
-d	Allows you to specify a Tuxedo domain by name.
-a	If you use this option, all domains on the selected master machine will be affected by the command.
-A	If you use this option, all domains on the selected non-master machine will be affected by the command.
-c	Specify the complete alternative path to the beamgr.conf file. If this is not specified a default is used (/opt/OV/subagent/BEASPI/etc/ for UNIX; \usr\OV\subagent\BEASPI\etc\ for Windows).
-X	Appends parameters to the BEA subcommand specified by the -C option in the Application Call field of the Customized Startup window.

To use customized startup, follow these steps:

- On the OVO Node Bank window, select the icon representing the master machine for which you need to perform a task.
- 2 On the BEA SPI Tools Application Group window or the BEA Tuxedo Application Group window, right-click an icon to display a popup menu and choose Customized Startup. A Customized Startup window appears for the application for which you want to specify application parameters.
- 3 Add the application startup parameters to the Application Parameters field, using the following tables as a reference, then click OK. See the Legend at the end of the tables for parameter descriptions.

Table 2 BEA SPI Parameters for Customized Startup (UX)

	What Appears in Application Call Field
Application	Application Startup Parameters
BEA SPI Tools Application Group Icons	
Add Domain	bearun –w -R –C "beaDiscover"
	-t TUXDIR -T TUXCONFIG
Configure SPI	beaSPIConfigure.sh
	(no parameters)

Table 2 BEA SPI Parameters for Customized Startup (UX) (cont'd)

	What Appears in Application Call Field
Application	Application Startup Parameters
Delete Domain	bearun –w -N –C "beaDelDom"
	-X "-d DomainID"
Manage Event	bearun -w -C "beaEvtMon"
Mon	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG} -X [status start stop] default: status
Ulog Mon:Add	bearun -w -C "beaAddNodesUlogMon"
Nodes	{-d DomainID -a -A} -X ``{LMID_1 [LMID_N] all}"
Ulog Mon:Del	bearun -w -C "beaDelNodesUlogMon"
Nodes	{-d DomainID -a -A} -X "{LMID_1 [LMID_N] all}"
Ulog Mon:List	bearun -w -C "beaListNodesUlogMon"
Nodes	{-d DomainID -a -A}
Deinstall SPI	bearun –w –N –C "beaclean"
	(leave blank)
Show Domains	bearun –w –N –C "beaShowDom"
	(leave blank)
Version verify	shs_perl -S shs_collector.pl -t spi_tux_shs_task.xml -i spi_tux_shs_input.xml -verify
	(leave blank)
]	BEA Tuxedo Application Group Icons
Start Tuxedo	bearun –w -z –C "beaStartTux"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Stop Tuxedo	bearun –w -z –C "beaStopTux"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Force Tuxedo Stop	bearun –w -z –C "beaForceTux"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Start Adm Svrs	bearun –w -z –C "beaStartAdm"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}

Table 2 BEA SPI Parameters for Customized Startup (UX) (cont'd)

	What Appears in Application Call Field
Application	Application Startup Parameters
Stop Adm Svrs	bearun –w -z –C "beaStopAdmin"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Start App Svrs	bearun –w -z –C "beaStartSrvr"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Stop App Srvr	bearun –w -z –C "beaStopSrvr"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Tuxedo Admin	bearun –w –C "beaTuxAdmin"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Show Servers	bearun –w -z –C "beaShowSvr"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Show Services	bearun –w -z –C "beaShowSvc"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Show	bearun –w -z –C "beaShowTx"
Transactions	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Show ULOG	bearun –w –C "beaulog"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG} -X "[-n LMID] [-d mmddyy]" defaults: selected master machine for -n option and today's date for -d option
Show Tuxedo Cfg	bearun –w -z –C "beaShowConf"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Stop SPI	bearun –w –N –C "beaStopSpi"
	(leave blank)
Add Domain	bearun –w -R –C "beaDiscover"
	-t TUXDIR -T TUXCONFIG
Delete Domain	bearun –w -N –C "beaDelDom"
	-X "-d DomainID"

Table 2 BEA SPI Parameters for Customized Startup (UX) (cont'd)

	What Appears in Application Call Field
Application	Application Startup Parameters
Manage Event Mon	bearun -w -C "beaEvtMon"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG} -X [status start stop] default: status
Ulog Mon:Add	bearun -w -C "beaAddNodesUlogMon"
Nodes	{-d DomainID -a -A} -X "{LMID_1 [LMID_N] all}"
Ulog Mon:Del	bearun -w -C "beaDelNodesUlogMon"
Nodes	{-d DomainID -a -A} -X "{LMID_1 [LMID_N] all}"
Ulog Mon:List Nodes	bearun -w -C "beaListNodesUlogMon"
	{-d DomainID -a -A}
Deinstall SPI	bearun –w –N –C "beaclean"
	(leave blank)
Show Domains	bearun –w –N –C "beaShowDom"
	(leave blank)

The "{}" symbols denote parameters that are required. The "[]" symbols denote parameters that are optional. The "|" symbols denote a choice.

Legend:

TUXDIR = Full pathname to the top-level installation directory for your Tuxedo application. The TUXDIR pathname is given in the text version of the Tuxedo configuration file (UBBCONFIG).

TUXCONFIG = Full pathname to the binary Tuxedo configuration file including file name. (The file name is usually tuxconfig.) The TUXCONFIG pathname is given in the text version of the Tuxedo configuration file (UBBCONFIG).

DomainID = Name of subject domain (DOMAINID in UBBCONFIG file).

In reference to: {-d *DomainID* | -a | -A | -R -t *TUXDIR* -T *TUXCONFIG*}:

- -d *DomainID* = Uses domain specified by *DomainID*.
 - -a = Uses all domains of selected master machine.
 - -A = Uses all domains of selected non-master machine.

-R = Uses domain corresponding to specified TUXDIR and TUXCONFIG.

 $LMID_N =$ Logical machine ID string of node N. The LMID is given in the text version of the Tuxedo configuration file (UBBCONFIG).

Table 3 BEA SPI Parameters for Customized Startup (W2K)

	What Appears in Application Call Field	
Application	Application Startup Parameters	
BEA	SPI Tools [W2K] Application Group Icons	
Add Domain	/opt/BEASPI/bin/bearunNT.sh -w -U -C "beaDiscover"	
	-t TUXDIR-T TUXCONFIG	
Configure SPI	beaSPIConfigure.cmd	
	(no parameters)	
Delete Domain	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaDelDom"	
	-X -d DomainID	
Manage Event	/opt/BEASPI/bin/bearunNT.sh -w -U -C "beaEvtMon start" {-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG} -X [status start] default: status	
Mon start		
Manage Event	/opt/BEASPI/bin/bearunNT.sh -w -U -C "beaEvtMon stop"	
Mon stop	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG} -X [status stop] default: status	
Ulog Mon:Add Nodes	/opt/BEASPI/bin/bearunNT.sh -w -U -C "beaAddNodesUlogMon all"	
	{-d DomainID -a -A} -X "{LMID_1 [LMID_N] all}"	
Ulog Mon:Del Nodes	/opt/BEASPI/bin/bearunNT.sh -w -U -C "beaDelNodesUlogMon all"	
	{-d DomainID -a -A} -X ``{LMID_1 [LMID_N] all}"	
Ulog Mon:List Nodes	/opt/BEASPI/bin/bearunNT.sh -w -U -C "beaListNodesUlogMon"	
	{-d DomainID -a -A}	
Service Discovery	Node on which services must be discovered.	
Deinstall SPI	/opt/BEASPI/bin/bearunNT.sh -w -N -C "beaClean"	
	(leave blank)	

Table 3 BEA SPI Parameters for Customized Startup (W2K) (cont'd)

	What Appears in Application Call Field
Application	Application Startup Parameters
Show Domains	/opt/BEASPI/bin/bearunNT.sh -w -z -N -C "beaShowDom"
	(leave blank)
Version verify	shs_perl -S shs_collector.pl -t spi_tux_shs_task.xml -i spi_tux_shs_input_nt.xml -verify
	(leave blank)
BEA	Tuxedo [W2K] Application Group Icons
Start Tuxedo	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaStartTux"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Stop Tuxedo	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaStopTux"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Force Tuxedo Stop	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaForceTux"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Start Adm Svrs	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaStartAdm"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Stop Adm Svrs	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaStopAdmin"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Start App Svrs	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaStartSrvr"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Stop App Srvr	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaStopSrvr"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Tuxedo Admin	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaTuxAdmin"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Show Servers	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaShowSvr"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Show Services	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaShowSvc"
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}
Show	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaShowTx"
Transactions	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}

Table 3 BEA SPI Parameters for Customized Startup (W2K) (cont'd)

	What Appears in Application Call Field	
Application	Application Startup Parameters	
Show ULOG	/opt/BEASPI/bin/bearunNT.sh -w -U -C "beaulog"	
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG} -X ``[-n LMID] [-d mmddyy]" defaults: selected master machine for -n option and today's date for -d option	
Show Tuxedo Cfg	/opt/BEASPI/bin/bearunNT.sh -w -z -U -C "beaShowConf"	
	{-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG}	

The "{}" symbols denote parameters that are required. The "[]" symbols denote parameters that are optional. The "|" symbols denote a choice.

Legend:

TUXDIR = Full pathname to the top-level installation directory for your Tuxedo application. The TUXDIR pathname is given in the text version of the Tuxedo configuration file (UBBCONFIG).

TUXCONFIG = Full pathname to the binary Tuxedo configuration file including file name. (The file name is usually tuxconfig.) The TUXCONFIG pathname is given in the text version of the Tuxedo configuration file (UBBCONFIG).

DomainID = Name of subject domain (DOMAINID in UBBCONFIG file).

In reference to: {-d *DomainID* | -a | -A | -R -t *TUXDIR* -T *TUXCONFIG*}:

- -d *DomainID* = Uses domain specified by *DomainID*.
 - -a = Uses all domains of selected master machine.
 - -A = Uses all domains of selected non-master machine.
 - -R = Uses domain corresponding to specified *TUXDIR* and *TUXCONFIG*.

 $LMID_N$ = Logical machine ID string of node N. The LMID is given in the text version of the Tuxedo configuration file (UBBCONFIG).

Working with the BEA SPI Tools Icons

The Tuxedo SPI icons in the BEA SPI Tools Application Group window, listed in the following table, represent applications that you run when working with the Tuxedo SPI software for both UNIX and Windows (operating system specific applications are noted). You can perform all the applications on a managed master machine, and you can perform the Start SPI, Stop SPI, Deinstall SPI, and Status SPI applications on a managed non-master machine running the Tuxedo SPI software.

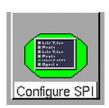
- Add Domain
- Configure SPI
- Delete Domain
- Manage Event Mon (UX)
- Manage Event Mon Start (W2K & Tru64)
- Manage Event Mon Stop (W2K & Tru64)

- Set Domain (Tru64)
- Ulog Mon:Add Nodes
- Ulog Mon:Del Nodes
- Ulog Mon:List Nodes
- Deinstall SPI
- Show Domains
- Self-Healing Info
- Configure Data Collection
- Service Discovery
- Switch User
- Version verify



Add Domain

Before running this task, you must use the Configure SPI icon to configure the BEA SPI on the target master machine. You use the Add Domain application to add a Tuxedo domain to the Tuxedo SPI configuration file (beamgr.conf) on the target master machine. The Add Domain application not only adds the domain to the target master machine, but also adds the domain to the Tuxedo SPI configuration file on any non-master machine in the domain running the Tuxedo SPI software.



Configure SPI

The application copies the required Tuxedo SPI files and applications into the required location. The Configure SPI application must be run before running the Add Domain application.



Delete Domain

Deletes a Tuxedo domain from the Tuxedo SPI configuration file (beamgr.conf) on the target master machine. The Delete Domain application not only deletes the domain from the target master machine, but also deletes the domain from the Tuxedo SPI configuration file on any non-master machine in the domain running the Tuxedo SPI software.



Manage Event Mon (UX)

Starts or stops system event monitoring for the target master machine's Tuxedo domain. Also shows system event monitoring status for the domain.



Manage Event Mon Start (W2K & Tru64)

Starts system event monitoring for the target master machine's Tuxedo domain. Also shows system event monitoring status for the domain.



Manage Event Mon Stop (W2K & Tru64)

Stops system event monitoring for the target master machine's Tuxedo domain. Also shows system event monitoring status for the domain.



Set Domain (Tru64)

Sets the Tuxedo domain for running BEA Tuxedo applications. This application needs to be run before running any application in the BEA Tuxedo application group.



Ulog Mon:Add Nodes

Starts ULOG monitoring on one or more machines in the target master machine's Tuxedo domain. Only new messages from a monitored ULOG file are sent to the OVO management server.



Ulog Mon:Del Nodes

Stops ULOG monitoring on one or more machines in the target master machine's Tuxedo domain.



Ulog Mon:List Nodes

Shows what machines in the target master machine's Tuxedo domain are being monitored for ULOG messages.



Deinstall SPI

Stops Tuxedo domain monitoring on the target master machine and deletes the Tuxedo SPI files from the master machine. You can also use this application to uninstall the Tuxedo SPI software on a managed non-master machine.



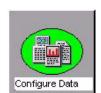
Show Domains

Displays the target master machine's Tuxedo domains.



Self-Healing Info

Runs the required commands, copies the command output, as well as configuration, log and trace files to an output directory for effective troubleshooting.



Configure Data Collection

Allows you to configure Tuxedo SPI integration with OpenView Performance (OVP) products.



Service Discovery

Allows you to integrate Tuxedo SPI with the Service Discovery Framework (SDF) and displays the service map of a managed node.



Switch User



Allows you to use Tuxedo SPI in the non-root agent user mode. You must run this application with the root priviliges. You must also make sure that you run this application before setting up the non-root user mode.

Version verify



Helps to know if there is any difference between Tuxedo SPI base product version and the Tuxedo SPI component version installed on the system.

Working with the Tuxedo Icons

The Tuxedo SPI icons in the BEA Tuxedo Application Group window, listed in the following table, represent applications that you run when working with the Tuxedo system software. You can perform all the applications on a managed master machine, and you can perform the Show ULOG application on a managed non-master machine running the Tuxedo SPI software.

- Start Tuxedo
- Stop Tuxedo
- Force Tuxedo Stop
- Start Adm Svrs
- Stop Adm Svrs
- Start App Svrs
- Stop App Svrs

- Tuxedo Admin
- Show Servers
- Show Services
- Show Transactions
- Show ULOG
- Show Tuxedo Cfg



Start Tuxedo

Starts all administration and application servers in the target master machine's Tuxedo domain.

Before starting Tuxedo in a multi-machine configuration, you need to start thisten. You can run thisten on the command line. For details, see thisten(1) in the BEA Tuxedo File Formats and Data Descriptions Reference. On a UNIX system, it is typical to run thisten in a system startup script such as relocal.



Stop Tuxedo

Stops all administration and application servers in the target master machine's Tuxedo domain.

When you shut down the Tuxedo system, the Tuxedo SPI software stops monitoring Tuxedo system events. To restart Tuxedo system event monitoring, first restart the Tuxedo system, then use the Manage Event Mon command to stop and then start Tuxedo system event monitoring. This command is in the BEA SPI Tools Application Group window.



Force Tuxedo Stop

Forces all administration and application servers in the target master machine's Tuxedo domain to shut down even if clients are accessing them.

When you shut down the Tuxedo system, the Tuxedo SPI software stops monitoring Tuxedo system events. To restart Tuxedo system event monitoring, first restart the Tuxedo system, then use the Manage Event Mon command to stop and then start Tuxedo system event monitoring. This command is in the BEA SPI Tools Application Group window.



Start Adm Syrs

Starts all the administration servers in the target master machine's Tuxedo domain.

An administration server is a software program that performs administration functions. Each Tuxedo managed node has the following administration servers:

BRIDGE. An administration server that establishes the machine's listening address.

Bulletin Board Liaison (BBL). An administration server that creates the shared memory Bulletin Board.

Each master machine also has a Distinguished Bulletin Board Liaison (DBBL), which is an administration server that manages the updates to the Bulletin Board.

A Tuxedo managed node may have additional administration servers, such as Transaction Management Server (TMS), which handles transaction completion.



Stop Adm Svrs

Stops all the administration servers in the target master machine's Tuxedo domain.



Start App Svrs

Starts all the application servers in the target master machine's Tuxedo domain. An application server is a software process that stores Tuxedo services. A service is an application routine that a client can request.



Stop App Svrs

Stops all the application servers in the target master machine's Tuxedo domain.



Tuxedo Admin

Runs the tmadmin utility for the target master machine. The tmadmin utility provides statistical information about machines, servers, services, clients, and transactions. It also lets you enter many administrative commands that duplicate the functions of other commands. For example, the tmadmin shutdown command is identical to the tmshutdown command.



Show Servers

Displays the servers and server statistics in the target master machine's Tuxedo domain.



Show Services

Displays the Tuxedo services and service statistics in the target master machine's Tuxedo domain.

A service is an application routine that a client can request.



Show Transactions

Displays the transactions in the target master machine's Tuxedo domain.

A transaction is a set of operations based on business rules. The operations act as one logical unit, even if they are distributed geographically. By acting as one unit, either all the transaction's operations complete successfully (if the transaction completes successfully) or all the operations roll back (if the transaction fails).



Show ULOG

Displays ULOG files for the target master machine. You can also use this application to display ULOG files on a managed non-master machine running the Tuxedo SPI software. The Show ULOG application reads the EDITOR environment variable setting on the managed node and displays the ULOG messages in the editor.

A ULOG is a user log file, which contains Tuxedo system error messages, warning messages, debugging messages, and information messages.



Show Tuxedo Cfg

Runs the tmunloadof utility and displays the TUXCONFIG file for the target master machine's Tuxedo domain.

The tmunloadcf utility unloads the Tuxedo configuration file by converting it from binary (the TUXCONFIG file) to text (the UBBCONFIG file).

Performing Additional Tasks

Monitoring Domain System Events

Prerequisite: Before you start Tuxedo SPI event monitoring, you must boot the TMSYSEVT server.

To start monitoring system events for the Tuxedo domain, follow these steps:

- 1 On the OVO Node Bank window, ensure that the target managed node icon is selected.
- On the BEA SPI Tools Application Group window, double-click the Manage Event Mon icon (for UNIX managed nodes) or on the BEA SPI Tools [W2K] Application Group window, double-click the Manage Event Mon start icon (for Windows managed nodes).
- 3 When prompted, specify the domain name (DomainID) of the Tuxedo domain.
- 4 When prompted, select start.

The Manage Event Mon command starts the Tuxedo SPI beaEvt2ito process, which starts monitoring the Tuxedo domain system events via the target managed node.

Looking at the Messages

You can view Tuxedo messages or Tuxedo SPI messages or both types of messages. Tuxedo messages are generated by the Tuxedo system. They consist of ULOG messages, Tuxedo system events, and TMIB metrics. Tuxedo SPI messages are generated by the Tuxedo SPI.

To view both types of messages, display the Message Browser window.

To view only one kind of message for all machine in your management domain, follow these steps:

- 1 Display the OVO Message Group Bank window.
- 2 Right-click the Tuxedo icon or the Tuxedo SPI icon to display a popup menu.

3 Choose the Message Browser menu option to view the Tuxedo or Tuxedo SPI messages in a Message Browser window.

You will see the Tuxedo or Tuxedo SPI messages for all managed nodes assigned to you. To display Tuxedo or Tuxedo SPI messages for a specific managed node assigned to you, select (click) the managed node icon in the OVO Node Bank window and then perform the three steps.

Monitoring Domain ULOG Messages

To start monitoring ULOG messages for the Tuxedo domain, follow these steps:

- 1 On the OVO Node Bank window, ensure that the target managed node icon is selected.
- 2 On the BEA SPI Tools Application Group window, double-click the Ulog Mon:Add Nodes icon.
- 3 When prompted, specify the domain name (DomainID) of the Tuxedo domain.

The Ulog Mon:Add Nodes command starts the Tuxedo SPI beaUlog2ito process, which starts monitoring the ULOG messages for the specified machine in the Tuxedo domain via the TMIB on the target managed node.

You can run the Ulog Mon:Add Nodes command a number of times to start ULOG monitoring on other machines in the Tuxedo domain.

Deleting a Tuxedo Domain

To delete a Tuxedo domain from the Tuxedo SPI environment on a master machine:

- 1 Stop monitoring the Tuxedo system events and ULOG messages:
 - a Display the OVO Node Bank window or the appropriate Node Group window.
 - b Select the master machine for the domain.
 - c Display the appropriate BEA SPI Tools platform-specific Application Group window.

- d Double-click the Manage Event Mon icon and stop the Tuxedo system event monitoring for the domain for UNIX managed nodes or double-click the Manage Event Mon stop icon and stop the Tuxedo system event monitoring for the domain for Windows managed nodes
- e Double-click the Ulog Mon:Del Nodes icon and stop the ULOG monitoring on all machines in the domain.
- 2 Remove the Tuxedo domain from the environment:
 - a Display the OVO Node Bank window or the appropriate Node Group window.
 - b Select the master machine from which you will remove the domain.
 - c Display the BEA SPI Tools Application Group window.
 - d Double-click the Delete Domain icon and remove the domain.

Rediscovering a Domain

The Tuxedo SPI might need to rediscover a domain if:

- the path to the TUXDIR or TUXCONFIG file changes;
- the name of the master machine changes;
- the name of the Domain ID changes;
- the Tuxedo User ID changes.

To rediscover a Tuxedo domain:

- Delete the domain. See Deleting a Tuxedo Domain on page 86.
- 2 Add the domain. Refer to the *HP OpenView Operations Smart Plug-in for BEA Tuxedo Release Note*.

Working with the License Usage Report

The License Usage Report provides a list of the master machines on which the Tuxedo SPI software is installed. You can view and print this report from the management server.

To view or print the License Usage Report:

- From the OVO Node Bank window, choose Actions > Utilities > Reports to display the OVO Reports dialog.
- 2 In the OVO Reports dialog, scroll through the list and select BEA SPI License Usage Report.
- 3 You can display, print, or save the report.

Assigning Tuxedo and Tuxedo SPI Message Groups

After an OVO administrator has selected the managed nodes and has grouped messages and applications, the administrator is ready to set up users. Through task-oriented environments, OVO users see only the information from systems and objects under their control.

An OVO administrator needs to complete the following tasks to enable a user to view Tuxedo and Tuxedo SPI messages in the Message Browser window:

- On the OVO Node Bank window (or any OVO primary window), Choose Window > User Bank to display the OVO User Bank window.
- 2 In the OVO User Bank window, right-click the icon representing the user and choose the Modify menu option. This option displays the Modify User window.
- 3 In the Modify User window, click Responsibilities. This menu option displays the Responsibilities for Operator window.
- 4 In the Responsibilities for Operator window, select the Tuxedo and TuxedoSPI message groups.

Integrating with OpenView Performance

Tuxedo SPI supports integration with the following OpenView Performance (OVP) products:

- OpenView Performance Agent (OVPA)
- OpenView Embedded Performance Component

This integration helps to collect the Tuxedo performance data and store this data using OVP. You must perform the following steps to enable Tuxedo SPI integration with OVP:

- 1 Select Window > Application Bank from the OVO Node Bank window. This displays the Application Bank window.
- 2 Double-click the BEASPI Tools icon in the Application Bank window. This displays the Application Group:BEA SPI Tools window.
- 3 Select a node from the OVO Node Bank window.
- 4 Double-click the Configure Data Collection application icon from the Application Group:BEA SPI Tools window. This displays the modify OVO Application:Configure Data Collection window.
- Double-click the GRPTUXMWA template group icon in the OVO Application:Configure Data Collection window. This displays the templates in the GRPTUXMWA template group. This completes the process of integrating Tuxedo SPI with OVP.

OVPA stores the collected data in the following directory:

/opt/OV/subagent/BEASPI/etc

The metrics collected after the Tuxedo SPI integration with OVP are as follows.

SERVER Class Metrics

Table 4 SERVER Class Metrics

SVR_PCTGEN Percentage of generations SVR_NUMDEQUE_MIN Number of dequeue operations SVR_NUMENQUE_MIN Number of enqueue operations SVR_NUMREQ_MIN Number of current requests SVR_PCTTRANABT Percentage of aborted
SVR_NUMENQUE_MIN Number of enqueue operations SVR_NUMREQ_MIN Number of current requests
SVR_NUMREQ_MIN Number of current requests
SVR_PCTTRANABT Percentage of aborted
transactions
SVR_NUMREQC_MIN Total number of requests open

Table 4 SERVER Class Metrics

Metric Name	Description
SVR_NUMREQ	Number of open asynchronous requests
SVR_NUMCONV_MIN	Total number of conversations
SVR_NUMPOST_MIN	Number of post operations
SVR_NUMTRANS_MIN	Number of transactions

CLIENT Class Metrics

 Table 5
 CLIENT CLASS METRICS

Metric Name	Description
CLI_IDLETIME	Client idle time
CLI_NUMDEQUE_MIN	Number of dequeue operations
CLI_NUMENQUE_MIN	Number of enqueue operations
CLI_NUMREQ_MIN	Number of current requests
CLI_ENCRYPTBITS	Encryption bits
CLI_NUMREQ	Number of open asynchronous requests
CLI_NUMCONV_MIN	Total number of conversations
CLI_NUMPOST_MIN	Number of post operations
CLI_NUMSUBSCI_MIN	Number of subscriptions
CLI_NUMTRANS_MIN	Number of transactions

 Table 5
 CLIENT CLASS METRICS

Metric Name	Description
CLI_PCTTRANABT	Percentage of aborted transactions
CLI_NUMUNSOL	Number of unsolicited messages
CLI_NUMCONV	Number of open conversations

MACHINE Class Metrics

Table 6 MACHINE Class Metrics

Metric Name	Description
MACH_PCT_ACC	Percentage of accessers
MACH_PCT_CLNTS	Percentage of clients
MACH_PCT_GTT	Percentage of GTT
MACH_PCT_WSCLNTS	Percentage of WSCLNTS
MAC_PCT_CONV	Percentage of conversations

MESSAGE Class Metrics

Table 7 MESSAGE Class Metrics

Metric Name	Description
MSG_PCTMSG_CB	Percentage of queue utilization
MSG_QNUM	Number of messages in the queue
MSG_RTIME	Last read time from the queue
MSG_STIM	Last write time from the queue

T_APPQSPACE Class Metrics

Table 8 T_APPQSPACE Class Metrics

Metric Name	Description
TA_APPQSPACENAME	Application Queue space name
TA_QMCONFIG	QMCONFIG path
TA_LMID	Machine LMID
TA_STATE	State of the queue space
TA_MAXMSG	Maximum number of messages the queue space can contain
TA_MAXPAGES	Maximum number of disk pages allocated

Table 8 T_APPQSPACE Class Metrics

Metric Name	Description
TA_MAXPROC	Maximum number of processes that can access the queue space
TA_MAXQUEUES	Maximum number of queues the queue space can contain
TA_MEMNONPERSIST	Amount of shared memory reserved for non-persistent messages
TA_MEMSYSTEMRESERVE D	Amount of shared memory reserved for queuing (system use)
TA_MEMTOTALALLOCATE D	Total amount of shared memory allocated for all queuing services
TA_CURMSG	Current number of messages in the queue space
TA_CURQUEUES	Current number of queues in the queue space
TA_CURMEMNONPERSIST	Current amount of memory consumed by non-persistent messages

T_APPQ Class Metrics

Table 9 T_APPQ Class Metrics

Metric Name	Description
TA_APPQNAME	Application Queue Name
TA_APPQSPACENAME	Application Qspace Name
TA_QMCONFIG	QMCONFIG path
TA_LMID	Machine LMID
TA_STATE	State of the queue
TA_APPQUEUEORDER	Application queue servicing order
TA_DEFDELIVERY	Default delivery policy
TA_CURBLOCKS	Number of disk pages consumed by the queue
TA_CURMSG	Number of persistent messages residing in the queue
TA_CURNONPERSISTBYTE S	Amount of shared memory consumed by the queue
TA_CURNONPERSISTMSG	Number of non-persistent messages residing in the queue

T_APPQTRANS Class Metrics

 $Table\ 10\quad T_APPQTRANS\ Class\ Metrics$

Metric Name	Description
TA_XID	Transaction ID
TA_APPQSPACENAME	Application Qspace name
TA_QMCONFIG	QMCONFIG path
TA_LMID	Machine LMID
TA_STATE	State of the transaction

T_GROUP Class Metrics

Table 11 T_GROUP Class Metrics

Metric Name	Description
TA_SRVGRP	Logical name of the Tuxedo Server group
TA_GRPNO	Group number associated with the server group
TA_LMID	Primary and secondary logical machine identifiers
TA_CURLMID	Current logical machine on which the server group is running
TA_STATE	State of the server group, ACTIVE, INACTIVE, and MIGRATING

Specifying Threshold Value with Metric ID

You can specify a threshold value with metric id in the template command line. For example, the template command in TUXMON-15M template would be:

```
bearun -a -C \"beatmib -m TUXMON-15M -
M2005,3008,4002,4003,4004,4005,4006,4007,4008,6001:65,6002:7
5,6003:60,6004,6005,6006:40,7001,7002,7003,7004,7005\""
```

In the above command, the threshold specified for metric 6001 is 65 and the threshold specified for metric 6006 is 40. In such cases, the values specified with the metric ids are taken as primary thresholds and opcmon calls are are made only if the calculated metric value exceeds this threshold value. This reduces the number of opcmon calls made. If no threshold value is specified at the command line, then opcmon calls are made for every calculated value.

In the above command, for metric 6001, opcmon call is made only if the calculated value (obtained by beatmib) exceeds 65.

Integrating with Service View

Tuxedo SPI supports integration with the Service Discovery Framework (SDF) to display the service map of a managed node. The service map is a hierarchical representation of the services discovered on a managed node. You can use the Service Discovery application to display the service map of a managed node.

Before running the Service Discovery application on managed nodes, you must add these nodes into the TUXSPI-Discovery node group present in the OVO Node Group window. You can select and move the required nodes into the TUXSPI-Discovery node group.

Troubleshooting

Problem The Tuxedo SPI uses the Tuxedo license file to determine the version of Tuxedo being run. If Tuxedo is booted with an older license file, the Tuxedo SPI will not be able to discover the Tuxedo domain. For example, this problem will occur if you boot Tuxedo 6.5 using a Tuxedo 6.4 license file

Solution

Configure the Tuxedo domain for the Tuxedo SPI manually:

- 1 Distribute templates to the Tuxedo master machine.
- 2 Run the Configure SPI application and verify that the file /opt/OV/ subagent/BEASPI/etc/beamgr.conf exists.
- 3 Run the Add Domain application and type a valid TUXDID and TUXCONFIG path.
- 4 Open the /opt/OV/subagent/BEASPI/etc/beamgr.conf. file. At the end of the file, in the version section, replace Tuxedo version 64 with the appropriate version of Tuxedo. Append the following in the file:

TMAGENT $domain $TUXDIR $TUXCONFIG Tux_UID mstr_mchn version$

where TMAGENT is a keyword and must be entered exactly.

domain is a unique domain name of the site. The domain name may be configured in the UBBCONFIG or TUXCONFIG file. If the domain name of the site is not configured in these files, use any name that uniquely identifies the domain (for example, mydomain!).

\$TUXDIR is the Tuxedo home directory that is defined by the TUXDIR environment variable (for example, /home/tuxedo/tux8.0/)

\$TUXCONFIG is the directory in which the TUXCONFIG file is located for this domain, as defined by the TUXCONFIG environment variable (for example, /home/tuxedo/tuxapps/tuxconfig).

Tux_UID is the user ID that Tuxedo runs as (for example, 0, which is the root user).

mstr_mchn is the name of the master machine on which Tuxedo is booted. The master machine name is configured in the UBBCONFIG file. The name must be in the same format as the output of the command "uname -n" and is NOT the LMID value.

version is the version of Tuxedo and must be one of the following:

- **65** Tuxedo version 6.5 running on a 32-bit system
- 65_64bit Tuxedo version 6.5 running on a 64-bit system
- 71 Tuxedo version 7.1 running on a 32-or-64-bit system
- 80 Tuxedo version 8.0/8.1 running on a 32-or-64-bit system

Using the Self-Healing Info Application

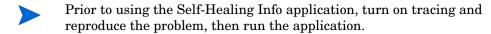
The Self-Healing Info application gathers system information as well as configuration, log and trace files of Tuxedo SPI when a problem occurs in the Tuxedo SPI.

All the gathered information and files are placed in a pre-defined output directory, thereby facilitating faster troubleshooting. Also, the data collector is used to gather real-time data, which reduces the probability of troubleshooting with stale data.

To greatly enhance troubleshooting, and access the search and cross-referencing capabilities of the HP Support web site, you can download and use the **Self-Healing Services** client software. Refer to the relevant section in the *HP OpenView Operations for UNIX SPI CD Installation Guide* for more information on how to download and use the software, and to set up the automatic link to the HP support web site.

If Self-Healing Services client is not installed and configured on the node being managed by the SPI, you can use the Self-Healing Info application to collect system information.

Whenever you encounter a problem with the Tuxedo SPI, run the data collector by launching the Self-Healing Info application in the BEA SPI Tools group.



To launch the data collector on the node from where you want to gather data, drag the icon of the node and drop it on the Self-Healing Info application in the BEA SPI Tools application group window for the respective operating system. The output is placed as /tmp/SPI_TUXEDO_support.tar on UNIX nodes and as C:\Temp\SPI_TUXEDO_support.zip on Windows nodes. You can submit this file to HP Support for assistance or use this file to identify and correct the problem you encountered.

Depending on the Windows setting, the file may be a hidden file on some managed nodes. If you do not see the file, open **Windows Explorer** and from the Tools menu select the View tabbed page in the Folder Options...

Under Hidden Files and Folders, select Show Files and Folders.

5 Tuxedo System Events Supported by the Tuxedo SPI

The OVO agent uses the TUXEVT template to retrieve and monitor Tuxedo system events. If the template indicates that a system event message should be forwarded, the OVO agent reformats the message and sends it to the management server. For example, the TUXEVT template tells the OVO agent to suppress identical messages for a specified length of time. Thus, if a Tuxedo system event is generating multiple messages, HP OVO displays only one of the messages.

For each system event, the Tuxedo system provides values for the following variables: tuxEventsName, tuxEventsSeverity, tuxEventsLmid, tuxEventsTime, tuxEventsUsec, tuxEventsDescription, tuxEventsClass, tuxEventsUlogCat, tuxEventsUlogMsgNum.

The following table classifies the event descriptions:

Event Group	Events		
Bridge Events	networkConfig networkDropped networkFailure	networkFlow networkState	
Client Events	clientConfig clientDied	clientSecurity clientState	
Domain Events	resourceConfig		
Event Monitor Events	eventDelivery	eventFailure	

Event Group	Events	
Machine Events	machineBroadcast machineConfig machineFullMaxAccessers machineFullMaxConv machineFullMaxGtt	machineFullMaxWsClients machineMsgQ machinePartitioned machineSlow machineState
Server Events	serverCleaning serverConfig serverDied serverInit	serverMaxgen serverRestarting serverState serverTpExit
Transaction Events	transactionHeuristicAbort	transactionHeuristicCommit

Bridge Events

networkConfig

EVENT ID: .sysNetworkConfig

SUMMARY: A network configuration value changed.

SEVERITY: Normal

DESCRIPTION: A network configuration value changed.

RECOMMENDATION: This is an informational message. No action is

required.

networkDropped

EVENT ID: .sysNetworkDropped

SUMMARY: A network connection was dropped.

SEVERITY: Critical

DESCRIPTION: A network connection was dropped.

RECOMMENDATION: • Check the original message to see which

machines have a dropped bridge connection.

• Make sure the network between machines is active. You can use ping to check the network.

networkFailure

EVENT ID: .sysNetworkFailure

SUMMARY: A network connection failed.

SEVERITY: Critical

DESCRIPTION: A network connection failed.

RECOMMENDATION: • Check the original message to see which

machines have a network failure.

 Make sure the network between machines is active. You can use ping to check the network.

networkFlow

EVENT ID: .sysNetworkFlow

SUMMARY: A warning has occurred for the flow control between

the machines specified in this message.

SEVERITY: Warning

DESCRIPTION: A warning has occurred for the flow control between

the machines specified in this message.

RECOMMENDATION: If this event happens frequently, it indicates that

the specified machines are overloaded. Try to

decrease the loads on the machines.

networkState

EVENT ID: .sysNetworkState

SUMMARY: A connection's state changed.

SEVERITY: Normal

DESCRIPTION: A connection's state changed.

RECOMMENDATION: This is an informational message. No action is

required.

Client Events

clientConfig

EVENT ID: .sysClientConfig

SUMMARY: A client's configuration changed.

SEVERITY: Warning

DESCRIPTION: A client's configuration changed.

RECOMMENDATION: This is an informational message. No action is

required.

clientDied

EVENT ID: .sysClientDied

SUMMARY: A client process died.

SEVERITY: Warning

DESCRIPTION: A client process died.

RECOMMENDATION: Check the client machine to verify that it has died

and try to determine why the client machine died.

clientSecurity

EVENT ID: .sysClientSecurity

SUMMARY: A client had an authentication failure.

SEVERITY: Critical

DESCRIPTION: A client had an authentication failure, which

caused a security violation. If this message appears repeatedly, an unauthorized user is trying to log in

to the system.

RECOMMENDATION: Try to find the unauthorized user.

clientState

EVENT ID: .sysClientState

SUMMARY: A client changed its state.

SEVERITY: Normal

DESCRIPTION: A client changed its state.

RECOMMENDATION: This is an informational message. No action is

required.

Domain Events

resourceConfig

EVENT ID: .sysResourceConfig

SUMMARY: A domain's configuration changed.

SEVERITY: Normal

DESCRIPTION: A domain's configuration changed.

RECOMMENDATION: This is an informational message. No action is

required.

Event Monitor Events

eventDelivery

EVENT ID: .sysEventDelivery

SUMMARY: The system event monitor had a delivery failure.

SEVERITY: Critical

DESCRIPTION: The system event monitor had a delivery failure

because it could not deliver asynchronous events.

RECOMMENDATION: If the TMSYSEVT process is not running, start it.

To start TMSYSEVT, you might need to modify the Tuxedo configuration file. (TMSYSEVT is a Tuxedo

administration server process.)

eventFailure

EVENT ID: .sysEventFailure

SUMMARY: The system event monitor had a subsystem failure.

SEVERITY: Critical

DESCRIPTION: The system event monitor had a subsystem failure.

RECOMMENDATION: If the TMSYSEVT process is not running, start it.

To start TMSYSEVT, you might need to modify the Tuxedo configuration file. (TMSYSEVT is a Tuxedo

administration server process.)

Machine Events

machineBroadcast

EVENT ID: .sysMachineBroadcast

SUMMARY: A machine failed to deliver a broadcast message.

SEVERITY: Warning

DESCRIPTION: The broadcast message was not delivered to certain

clients because they were abnormally disconnected

from the domain.

RECOMMENDATION: Use the bbclean command in the tmadmin utility to

clean the outstanding resources. After bbclean, the machine will automatically try to broadcast the

message again.

machineConfig

EVENT ID: .sysMachineConfig

SUMMARY: A machine's configuration changed.

SEVERITY: Normal

DESCRIPTION: A machine's configuration changed.

RECOMMENDATION: This is an informational message. No action is

required.

machineFullMaxAccessers

EVENT ID: .sysMachineFullMaxAccessers

SUMMARY: A machine reached the MAXACCESSERS limit.

SEVERITY: Warning

The domain does not have enough resources to handle all the accessers (clients). DESCRIPTION:

RECOMMENDATION: • Shut down the domain.

• Increase the MAXACCESSERS parameter in

the Tuxedo configuration file.

machineFullMaxConv

EVENT ID: .sysMachineFullMaxConv

SUMMARY: A machine reached the MAXCONV limit.

SEVERITY: Warning

DESCRIPTION: The domain does not have enough resources to

handle all the conversations.

RECOMMENDATION: • Shut down the domain.

• Increase the MAXCONV parameter in the

Tuxedo configuration file.

machineFullMaxGtt

EVENT ID: .sysMachineFullMaxGtt

SUMMARY: A machine reached the MAXGTT limit.

SEVERITY: Warning

DESCRIPTION: The domain does not have enough resources to

handle all the global transactions.

RECOMMENDATION: • Shut down the domain.

• Increase the MAXGTT parameter in the Tuxedo

configuration file.

machineFullMaxWsClients

EVENT ID: .sysMachineFullMaxWsClients

SUMMARY: A machine reached the MAXWSCLIENTS limit.

SEVERITY: Warning

The domain does not have enough resources to handle all the workstation clients. DESCRIPTION:

RECOMMENDATION: • Shut down the domain.

• Increase the MAXWSCLIENTS parameter in

the Tuxedo configuration file.

machineMsgQ

EVENT ID: .sysMachineMsgQ

SUMMARY: A machine reached the MAXQUEUES limit.

SEVERITY: Warning

DESCRIPTION: The domain does not have enough resources to

register all the Tuxedo queues.

RECOMMENDATION: • Shut down the domain.

• Increase the MAXQUEUES parameter in the

Tuxedo configuration file.

machine Partitioned

EVENT ID: .sysMachinePartitioned SUMMARY: A machine is partitioned.

SEVERITY: Critical

DESCRIPTION: A machine was partitioned, which means that it is

no longer connected to the domain.

RECOMMENDATION: • Use the psr command in the tmadmin utility to

determine whether or not the machine is really

partitioned.

• If the machine is partitioned, use the rco

command in the tmadmin utility to reconnect

the machine.

machineSlow

EVENT ID: .sysMachineSlow

SUMMARY: A machine is slow in responding to the DBBL.

SEVERITY: Warning

DESCRIPTION: The communication between the DBBL and BBL

processes is slow. This problem is usually caused by

a slow network connection.

RECOMMENDATION: If this message appears frequently, modify the

Tuxedo configuration file. You may need to decrease one or more of the following configuration values:

SCANUNIT, SANITYSCAN, DBBLWAIT,

BBLQUERY.

machineState

EVENT ID: .sysMachineState

SUMMARY: A machine changed its state.

SEVERITY: Normal

DESCRIPTION: A machine changed its state.

 $RECOMMENDATION: \quad \bullet \quad Check \ the \ original \ message \ for \ the \ final \ state \ of$

the machine.

• If the machine's state indicates that the machine is partitioned, use the psr command in the tmadmin utility to see if the machine is

partitioned.

• If the machine is partitioned, use the rco command in the tmadmin utility to reconnect

the machine.

 $\bullet \;\;$ If the machine is activated, acknowledge this

event.

Server Events

serverCleaning

EVENT ID: .sysServerCleaning

SUMMARY: The Tuxedo system is cleaning resources for an

application server that died.

SEVERITY: Critical

DESCRIPTION: The Tuxedo system is cleaning resources for an

application server that died.

RECOMMENDATION: This event will be accompanied by additional events

that indicate exactly what happened. Follow the

instructions in the accompanying events.

serverConfig

EVENT ID: .sysServerConfig

SUMMARY: A server instance changed its configuration.

SEVERITY: Normal

DESCRIPTION: A server instance changed its configuration.

RECOMMENDATION: This is an informational message. No action is

required.

serverDied

EVENT ID: .sysServerDied

SUMMARY: A server instance died.

SEVERITY: Critical

DESCRIPTION: A server instance died.

RECOMMENDATION: •

• Use the psr command in the tmadmin utility to verify that the server died.

- If the server died, wait until the message "The application server instance has been cleaned." arrives.
- Wait at least one minute. If the message "The application server has been restarting." arrives, the Tuxedo system automatically restarted the server.
- Use the psr command in the tmadmin utility to see if the server restart was successful.
- If the server restart was not successful, run the bbclean command and wait at least one minute to see if the Tuxedo system will automatically restart the server.
- Use the psr command in the tmadmin utility to see if the server restart was successful.
- If the Tuxedo system does not successfully restart the server, use the boot -i server command in the tmadmin utility to manually restart the server.

serverInit

EVENT ID: .sysServerInit

SUMMARY: A server instance failed during initialization.

SEVERITY: Critical

DESCRIPTION: A server instance failed during initialization.

RECOMMENDATION: Check the server environment file /var/spool/appid/

APPDIR.SYSROLE/ENVFILE to see if the necessary database instance is running.

serverMaxgen

EVENT ID: .sysServerMaxgen

SUMMARY: A server instance reached the MAXGEN limit.

SEVERITY: Critical

DESCRIPTION: A server instance reached the MAXGEN limit,

which means that the server could not be restarted.

RECOMMENDATION: Check the machine's ULOG file and report the

problem to Customer Support.

serverRestarting

EVENT ID: .sysServerRestarting

SUMMARY: A server instance is restarting.

SEVERITY: Critical

DESCRIPTION: A server instance is restarting.

RECOMMENDATION: Wait for the next message from the server which

will indicate the server's status.

serverState

EVENT ID: .sysServerState

SUMMARY: A server instance changed its state.

SEVERITY: Normal

DESCRIPTION: A server instance changed its state.

RECOMMENDATION: Check the original message to see the server's new

state.

• The possible server states are:

• ACTIVE: The server was started.

• SUSPENDED: The server was shut down.

• RESTARTING: The server is restarting.

• DEAD: The server is not running. Wait up to two minutes to see if the server is restarted. If not, restart the server manually by using the boot -i <server> command in the tmadmin utility.

serverTpExit

EVENT ID: .sysServerTpExit

SUMMARY: A server instance requested TPEXIT.

SEVERITY: Critical

DESCRIPTION: A server instance requested TPEXIT, which means

that the server needs to shut down.

RECOMMENDATION: None

Transaction Events

transactionHeuristicAbort

EVENT ID: .sysTransactionHeuristicAbort

SUMMARY: The Tuxedo system performed a heuristic abort for

a transaction.

SEVERITY: Critical

DESCRIPTION: The Tuxedo system performed a heuristic abort for

a transaction.

RECOMMENDATION: None

transactionHeuristicCommit

EVENT ID: .sysTransactionHeuristicCommit

SUMMARY: The Tuxedo system performed a heuristic commit

for a transaction.

SEVERITY: Critical

DESCRIPTION: The Tuxedo system performed a heuristic commit

for a transaction.

RECOMMENDATION: None

6 TMIB Metrics

A TMIB metric is a value that the Tuxedo SPI calculates from TMIB attributes. For example, the TMIB metric PCT_TRANABT (percentage of transactions that are aborted) is the number of aborted transactions divided by the total number of transactions. The number of aborted transactions and the total number of transactions are TMIB attributes.

The default thresholds, which are listed in the metric descriptions, are guidelines and are not necessarily suitable for every system because each Tuxedo domain is unique.

This chapter describes the TMIB metrics and how the Tuxedo SPI handles them.

Naming Conventions

For the TMIB metrics that have names that end in "MIN," the Tuxedo SPI calculates the metric based on the total value that has accumulated since the Tuxedo domain was booted up. For example, NUMPOST_MIN (number of post operations per minute) is the total number of post operations that have occurred since the Tuxedo domain booted divided by the number of minutes since the Tuxedo domain booted. These types of calculations are advantageous because they do not generate messages for short bursts of high activity.

The full name for each metric consists of the group name, a hyphen, and the metric name. For example, the full name for the PCT_WSCLIENTS metric, which is in the T_MACHINE group, is T_MACHINE-PCT_WSCLIENTS.

The number that precedes each metric's name provides a quick way to refer to the metric. The beatmib utility uses these numbers. The table at the beginning of the descriptions lists the TMIB metrics and their corresponding numbers.

Templates

The OVO agent uses the templates in the GRPTUXSCHED group to determine when to run beatmib and which TMIB metrics to monitor.

Running beatmib

The OVO agent calls beatmib at the time intervals specified in the following BEA SPI templates, which are in the GRPTUXSCHED group:

TUXMON-15M This template tell the HP OVO agent to call beatmib

every 15 minutes for the TMIB metrics listed in the

template.

TUXMON-1H This template tell the OVO agent to call beatmib every

hour for the TMIB metrics listed in the template.

TUXMON-5M This template tell the OVO agent to call beatmib every

5 minutes for the TMIB metrics listed in the template.

Use the following methods to change an interval:

To change the interval for one TMIB metric:

1 Remove the TMIB metric from the template that it is in.

For example, the default interval for T_MACHINE-STATE is 5 minutes (as listed in the description for T_MACHINE-STATE). To remove this TMIB metric from its current template, open the TUXMON-5M template and remove 2001.

2 Add the TMIB metric to the desired template.

For example, if you want T_MACHINE-STATE to be monitored every 15 minutes, open the TUXMON-15M template and add 2001.

To change the interval for a group of TMIB metrics:

1 Open the template for the group you want to change.

For example, if you want to change the interval for the TMIB metrics that are monitored every five minutes, open the TUXMON-5M template.

2 Change the template's polling interval value.

For example, if you want these TMIB metrics to be monitored every 10 minutes, change the polling interval to 10 minutes. You might also want to change the template's name to reflect the new interval.

Monitoring the TMIB Metrics

Each TMIB metric monitoring template (in the GRPTUXMON group) defines a threshold and a comparison. For each TMIB metric, the HP OVO and Tuxedo SPI software do the following:

- 1 The beatmib utility uses the TMIB values to calculate the TMIB metric.
- 2 The beatmib utility sends the TMIB metric to the OVO agent.
- 3 The OVO agent compares the TMIB metric to the threshold.
- 4 If the threshold has been violated, the OVO agent creates a message and sends it to the management server.

You can change the values in the templates. Each TMIB metric monitoring template also provides instruction text for the TMIB metric.

Identifiers

The Tuxedo SPI passes identifiers to OVO for the TMIB metrics in each metrics group. The identifiers are passed as a set of OVO option strings. This section covers:

- T MACHINE identifiers
- T_SERVER identifiers
- T_CLIENT identifiers
- T_MSG identifiers
- T_APPQSPACE identifiers
- T_APPQ identifiers
- T_GROUP identifiers

T_MACHINE Identifiers

The Tuxedo SPI software passes the following identifiers to HP OVO for TMIB metrics in the T_MACHINE group.

DOMAINID Logical name of the Tuxedo domain as defined in the

Tuxedo SPI configuration file

LMID Logical name of the machine

MASTER Physical name of the master machine

PMID Physical name of the machine

TUXCONFIG Path and filename for the Tuxedo configuration file on

the managed node

TUXDIR Directory where the Tuxedo system is installed on the

managed node

T_SERVER Identifiers

The Tuxedo SPI software passes the following identifiers to HP OVO for TMIB metrics in the T_SERVER group.

DOMAINID Logical name of the Tuxedo domain as defined in the

Tuxedo SPI configuration file

GRPNO Identification number of the server group

LMID Logical name of the machine

MASTER Physical name of the master machine

SERVERNAME Executable name of the application server

SRVGRP Name of the server group

SRVID Identification number of the server

T CLIENT Identifiers

The Tuxedo SPI software passes the following identifiers to HP OVO for TMIB metrics in the T_CLIENT group.

CLIENTID Identification number of the client

CLTNAME Name of the client as defined in the TPINIT buffer when

the TMIB metric was calculated

DOMAINID Logical name of the Tuxedo domain as defined in the

Tuxedo SPI configuration file

LMID Logical name of the machine

MASTER Physical name of the master machine

PID PID of the client

USERNAME User name

T_MSG Identifiers

The Tuxedo SPI software passes the following identifiers to HP OVO for TMIB metrics in the T_MSG group.

DOMAINID Logical name of the Tuxedo domain as defined in the

configuration file

LMID Logical name of the machine

MASTER Physical name of the master machine
MSGID Identification number of the message

T APPQSPACE Identifiers

The Tuxedo SPI software passes the following identifiers to HP OVO for TMIB metrics in the T_APPQSPACE group.

APPQSPACE Application queue space name

NAME

LMID Logical name of the machine SRVGRP Name of the server group

QMCONFIG path of the Tuxedo Application queue

T APPQ Identifiers

The Tuxedo SPI software passes the following identifiers to HP OVO for TMIB metrics in the T APPQ group.

APPQSPACE Application queue space name

NAME

APPQUEUE Application queue name

NAME

LMID Logical name of the machine SRVGRP Name of the server group

QMCONFIG path of the Tuxedo Application queue

T_GROUP Identifiers

The Tuxedo SPI software passes the following identifiers to HP OVO for TMIB metrics in the T_GROUP group.

SRVGRP Name of the server group

GRPNO Number of Tuxedo server group

LMID Logical name of the machine

Descriptions

The following table provides easy access to the event descriptions when you are viewing this document online (in a Web browser or a PDF file):

Metric Group	Metrics	
T_MACHINE Metrics (2xxx)	2001: STATE	2005: PCT_CONV
	2003: PCT_ACCESSERS	2006: PCT_GTT
	2004: PCT_CLIENTS	2007: PCT_WSCLIENTS
T_SERVER Metrics (3xxx)	3008: PCT_GEN	3015: NUMTRAN_MIN
	3009: NUMNCONV_MIN	3016: PCT_TRANABT
	3010: NUMDEQUEUE_MIN	3017: NUMREQC_MIN
	3012: NUMENQUEUE_MIN	3018: NUMCONV
	3012: NUMPOST_MIN	3019: NUMREQ
	3013: NUMREQ_MIN	
T_CLIENT Metrics (4xxx)	4001: STATE	4008: NUMSUBSCRIBE_MIN
	4002: IDLETIME	4009: NUMTRAN_MIN
	4003: NUMCONV_MIN	4010: PCT_TRANABT
	4004: NUMDEQUEUE_MIN	4012: NUMUNSOL
	4005: NUMENQUEUE_MIN	4012: NUMCONV
	4006: NUMPOST_MIN	4013: ENCRYPTBITS
	4007: NUMREQ_MIN	4014: NUMREQ
T_MSG Metrics (5xxx)	5001: PCT_MSG_CBYTES	5003: MSG_RTIME
	5002: MSG_QNUM	5004: MSG_STIME
T_APPQSPACE Metrics	6001: PCT_MSG	6004: PCT_TRANS
(6xxx)	6002: PCT_PROC	6005: FREE_DSK
	6003: PCT_QUEUES	6006: FREE_MEM
T_APPQ Metrics (7xxx)	7001: CUR_MSG	7004: CUR_SHAREDMEM
	$7002: CUR_MEMMSG$	7005: TOTAL_MSG
	7003: CUR_BLOCKS	
T_GROUP Metrics (8xxx)	8001: STATE	

T MACHINE Metrics

2001: STATE

SUMMARY: State of the machine

SEVERITY: Critical

DESCRIPTION: The default threshold is 0 (partitioned). This threshold specifies an

unacceptable machine state. A threshold violation indicates that a machine was partitioned, which means that it is no longer available.

The most probable reasons for this are:

The network connection was broken.

• One of the BRIDGE processes died.

The machine was shut down or crashed.

RECOMMENDATION: •

- If the network connection was broken: Normally the BRIDGE process automatically reconnects the machine. Wait at least two minutes and then use the pnw command in the tmadmin utility on the master machine to determine whether or not the machine is still partitioned. If it is, use the rco command in the tmadmin utility to reconnect the machine. If the machine is still not reconnected, check the Tuxedo ULOG file for details.
- If one of the BRIDGE processes died: Normally the BBL process automatically restarts the BRIDGE process. Wait at least two minutes and then use the pnw command in the tmadmin utility on the master machine to determine whether or not the machine is still partitioned. If it is, check the Tuxedo ULOG file for details.
- If the machine was shut down or crashed: Use the pclean command in the tmadmin utility to clean up the Tuxedo bulletin board. Then use the tmboot -B <machine> command to reboot the machine.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Fault

TEMPLATE: T_MACHINE-STATE

2003: PCT_ACCESSERS

SUMMARY: Percentage of used entries in the accesser table

An accesser is a process that accesses a Tuxedo domain. Accessers include native and remote clients, servers, and administration processes.

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

Warning: more than 80 percentCritical: more than 90 percent

This threshold specifies the maximum percentage of used entries. A threshold violation indicates that the accesser table is becoming too full, which can prevent additional accessers from accessing the

Tuxedo domain.

RECOMMENDATION: • Next time the Tuxedo domain is shut down,

increase the MAXACCESSORS parameter in the Tuxedo configuration file's *RESOURCES or

*MACHINE section.

• Adjust the threshold for this TMIB metric in the T_MACHINE-PCT_ACCESSERS template.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_MACHINE-PCT_ACCESSERS

2004: PCT CLIENTS

SUMMARY: Percentage of used entries in the client table

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

> • Warning: more than 80 percent • Critical: more than 90 percent

This threshold specifies the maximum percentage of used entries. A threshold violation indicates that the client table is becoming too full, which can prevent additional clients from accessing the

Tuxedo domain.

RECOMMENDATION: • Next time the Tuxedo domain is shut down, increase the MAXACCESSORS parameter in the Tuxedo configuration file's *RESOURCES or

*MACHINE section.

Adjust the threshold for this TMIB metric in the

T_MACHINE-CLIENTS template.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Capacity

TEMPLATE: T MACHINE-CLIENTS

2005: PCT CONV

SUMMARY: Percentage of used entries in the conversation table

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

• Warning: more than 80 percent

• Critical: more than 90 percent

This threshold specifies the maximum percentage of used entries. A threshold violation indicates that the conversation table is becoming too full, which can prevent clients from initiating additional

Tuxedo conversations.

RECOMMENDATION: • Next time the Tuxedo domain is shut down,

increase the MAXCONV parameter in the Tuxedo configuration file's *RESOURCES or

*MACHINE section.

 Adjust the threshold for this TMIB metric in the

T_MACHINE-PCT_CONV template.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_MACHINE-PCT_CONV

2006: PCT GTT

SUMMARY: Percentage of used entries in the open transactions

table

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

Warning: more than 80 percentCritical: more than 90 percent

This threshold specifies the maximum percentage of used entries. A threshold violation indicates that the open transactions table is becoming too full, which can prevent clients from initiating additional

transactions.

RECOMMENDATION: • Next time the Tuxedo domain is shut down,

increase the MAXGTT parameter in the Tuxedo

configuration file's *RESOURCES or

*MACHINE section.

Adjust the threshold for this TMIB metric in the

 $T_MACHINE\text{-}PCT_GTT\ template.$

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_MACHINE-PCT_GTT

2007: PCT_WSCLIENTS

SUMMARY: Percentage of used entries in the /WS client table

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

• Warning: more than 80 percent

• Critical: more than 90 percent

This threshold specifies the maximum percentage of used entries. A threshold violation indicates that the /WS client table is becoming too full, which can prevent additional /WS clients from accessing the

Tuxedo domain.

- RECOMMENDATION: Next time the Tuxedo domain is shut down, increase the MAXWSCLIENTS parameter in the Tuxedo configuration file's *MACHINE section.
 - You might also need to increase the MAXACCESSOR parameter.
 - Adjust the threshold for this TMIB metric in the T_MACHINE-PCT_WSCLIENTS template.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_MACHINE-PCT_WSCLIENTS

T_SERVER Metrics

3008: PCT_GEN

SUMMARY: Percentage of available restarts that the server had

used

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

Warning: more than 20 percentCritical: more than 50 percent

This threshold specifies the maximum percentage of available restarts that a server can use. A threshold violation indicates that server is getting close to using all available restarts, which means that it will eventually be unable to restart.

RECOMMENDATION: Check the Tuxedo ULOG file to determine why the

server is failing.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Performance

TEMPLATE: T_SERVER-PCT_GEN

3009: NUMCONV_MIN

SUMMARY: Average number of conversations per minute

SEVERITY: Critical

DESCRIPTION: The default threshold is more than 20

conversations per minute.

This threshold specifies the maximum number of open conversations the server can participate in per minute. A threshold violation indicates that the server is handling a high number of conversions, which means that too many internal Tuxedo resources are being used. This situation can prevent additional clients from communicating with

prevent additional clients from communicating with

the server and can decrease the server's

throughput.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of open conversations does not degrade system

performance, the server can continue to run as is. Otherwise, use the tmshutdown or kill utilities to

shut down the server.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: T_SERVER-NUMCONV_MIN

3010: NUMDEQUEUE MIN

SUMMARY: Average number of dequeue operations per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 100 operations

per minute.

This threshold specifies the maximum number of dequeue operations the server can perform per minute. A threshold violation indicates that the server is performing a high number of dequeue operations, which can cause disk I/O operations to become necessary. This situation can degrade the

system performance.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of dequeue operations does not degrade system performance, the server can continue to run as is. Otherwise, use the tmshutdown or kill utilities to shut down the

server.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: T_SERVER-NUMDEQUEUE_MIN

3012: NUMENQUEUE_MIN

SUMMARY: Average number of enqueue operations per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 100 operations

per minute.

This threshold specifies the maximum number of enqueue operations the server can perform per minute. A threshold violation indicates that the server is performing a high number of enqueue operations, which can cause disk I/O operations to become necessary. This situation can degrade the

system performance.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of enqueue

operations does not degrade system performance, the server can continue to run as is. Otherwise, use the tmshutdown or kill utilities to shut down the

server.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: T_SERVER-NUMENQUEUE_MIN

3012: NUMPOST MIN

SUMMARY: Average number of post operations per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 50 operations

per minute.

This threshold specifies the maximum number of post operations the server can perform per minute. A threshold violation indicates that the server is performing a high number of post operations, which can cause the system load to become excessively

high.

RECOMMENDATION: Check the operating system and Tuxedo system

values for CPU load, disk I/O operations, and outstanding messages in the IPC queues. As long as a high number of post operations does not degrade system performance, the server can continue to run

as is. Otherwise, use the tmshutdown or kill

utilities to shut down the server.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: T_SERVER-NUMPOST_MIN

3013: NUMREQ_MIN

SUMMARY: Average number of requests per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 150 requests per

minute.

This threshold specifies the maximum number of requests the server can initiate per minute. A threshold violation indicates that the server is initiating a high number of requests, which can cause the system load to become excessively high.

RECOMMENDATION: Check the operating system and Tuxedo system

values for CPU load, disk I/O operations, and outstanding messages in the IPC queues. As long as a high number of requests does not degrade system performance, the server can continue to run as is. Otherwise, use the tmshutdown or kill utilities to

shut down the server.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: T_SERVER-NUMREQ_MIN

3015: NUMTRAN_MIN

SUMMARY: Average number of transactions per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 150 transactions

per minute.

This threshold specifies the maximum number of transactions the server can initiate per minute. A threshold violation indicates that the server is initiating a high number of transactions, which can cause the system load to become excessively high.

RECOMMENDATION: Check the operating system and Tuxedo system

values for CPU load, disk I/O operations, and outstanding messages in the IPC queues. As long as a high number of transactions does not degrade system performance, the server can continue to run

as is. Otherwise, use the tmshutdown or kill

utilities to shut down the server.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: T_SERVER-NUMTRAN_MIN

3016: PCT_TRANABT

SUMMARY: Percentage of transactions that were aborted

SEVERITY: Critical

DESCRIPTION: The default threshold is more than 5 percent.

This threshold specifies the maximum percentage

of transactions that the server can abort. A threshold violation indicates that one or both of the

following situations occurred:

• The server needed to abort transactions because the transactions returned unexpected results.

 The Tuxedo system forced the server to abort transactions because problems occurred between the application server and the database or between the Transaction Management Server

(TMS) and the database.

RECOMMENDATION: • Make sure that the

 Make sure that the database and all servers connected to the database are running.

• Check the Tuxedo ULOG file for problems that

the servers reported.

 If no problems were reported, check the business logic in your server, which might indicate inconsistent or unexpected data from the

database.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Fault

TEMPLATE: T_SERVER-PCT_TRANABRT

3017: NUMREQC MIN

SUMMARY: Average number of completed requests per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 150 requests per

minute.

This threshold specifies the maximum number of requests that the server can complete per minute. A threshold violation indicates that the server is completing a high number of requests, which can cause the system load to become excessively high.

RECOMMENDATION: Check the operating system and Tuxedo system

values for CPU load, disk I/O operations, and outstanding messages in the IPC queues. As long as a high number of requests does not degrade system performance, the server can continue to run as is. Otherwise, use the tmshutdown or kill utilities to

shut down the server.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: T_SERVER-NUMREQC_MIN

3018: NUMCONV

SUMMARY: Number of conversations that are open

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 5 conversations

per minute.

This threshold specifies the maximum number of open conversations the server can participate in simultaneously. A threshold violation indicates that there are too many open conversions, which means that too many internal Tuxedo resources are being used. This situation can prevent additional clients from communicating with the server and can

decrease the server's throughput.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of open conversations does not degrade system

performance, the server can continue to run as is. Otherwise, use the tmshutdown or kill utilities to

shut down the server.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Capacity

TEMPLATE: $T_SERVER-NUMCONV$

3019: NUMREQ

SUMMARY: Number of open asynchronous requests

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

Warning: more than 10 open requestsCritical: more than 15 open requests

This threshold specifies the maximum number of asynchronous requests the server can handle. A threshold violation indicates that there are too many asynchronous requests, which means that too many internal Tuxedo resources are being used. This situation prevents additional clients and servers from communicating with the server until

the server processes and closes a request.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of asynchronous requests does not degrade system performance, the server can continue to run as is. Otherwise, use the tmshutdown or kill utilities to shut down the server.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Fault

TEMPLATE: T_SERVER-NUMREQ

T CLIENT Metrics

4001: STATE

SUMMARY: Client state
SEVERITY: Critical

DESCRIPTION: The default threshold is 0 (inactive).

This threshold specifies an unacceptable client state. A threshold violation indicates that the client was abnormally disconnected from a server. It can be difficult to determine why this problem occurred. The reasons can range from a bug in the code to an

unexpected input from a user.

RECOMMENDATION: • If the client is an interactive client that

communicates with the user, discuss the problem with the development team.

• If the client is a batch program that feeds data into the system, ask the development team to check the client code and data input for

abnormalities.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Fault

TEMPLATE: T_CLIENT-STATE

4002: IDLETIME

SUMMARY: Client idle time, which is the time during which the

client is connected to the Tuxedo domain but not communicating with it. During client idle time, the client uses resources that other clients or servers

might need.

SEVERITY: Warning

DESCRIPTION: The default threshold is 60 minutes.

This threshold specifies the maximum client idle time. A threshold violation indicates that the client is hogging resources that could be used by other

clients or servers.

RECOMMENDATION: Disconnect the client by doing one of the following:

• Ask the user to disconnect.

• Use operating system utilities to disconnect the

client.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

 $\begin{tabular}{ll} TEMPLATE: & T_CLIENT-IDLETIME \\ \end{tabular}$

4003: NUMCONV MIN

SUMMARY: Number of conversations per minute

SEVERITY: Critical

DESCRIPTION: The default threshold is more than 20

conversations per minute.

This threshold specifies the maximum number of conversations the client can open per minute. A threshold violation indicates that the client is opening so many conversations that it might be creating unnecessary internal processing that

delays normal processing.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of open conversations does not degrade system

performance, the client can continue to run as is. Otherwise, use the tmshutdown or kill utilities to

shut down the client.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Performance

TEMPLATE: T_CLIENT-NUMCONV_MIN

4004: NUMDEQUEUE MIN

SUMMARY: Number of dequeue operations per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 100 operations

per minute.

This threshold specifies the maximum number of dequeue operations the client can perform per minute. A threshold violation indicates that the client is performing a high number of dequeue operations, which can cause disk I/O operations to become necessary. This situation can degrade the

system performance.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of dequeue

operations does not degrade system performance, the client can continue to run as is. Otherwise, use the tmshutdown or kill utilities to shut down the

client.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Performance

TEMPLATE: T_CLIENT-NUMDEQUEUE_MIN

4005: NUMENQUEUE MIN

SUMMARY: Number of enqueue operations per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 100 operations

per minute.

This threshold specifies the maximum number of enqueue operations the client can perform per minute. A threshold violation indicates that the client is performing a high number of enqueue operations, which can cause disk I/O operations to become necessary. This situation can degrade the

system performance.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of enqueue operations does not degrade system performance, the client can continue to run as is. Otherwise, use the tmshutdown or kill utilities to shut down the

client.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Performance

TEMPLATE: T_CLIENT-NUMENQUEUE_MIN

4006: NUMPOST_MIN

SUMMARY: Number of post operations per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 50 operations

per minute.

This threshold specifies the maximum number of post operations the client can perform per minute. A threshold violation indicates that the client is performing a high number of post operations, which can cause the system load to become excessively

high.

RECOMMENDATION: Check the operating system and Tuxedo system

values for CPU load, disk I/O operations, and outstanding messages in the IPC queues. As long as a high number of post operations does not degrade system performance, the client can continue to run

as is. Otherwise, use the tmshutdown or kill

utilities to shut down the client.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Performance

TEMPLATE: T_CLIENT-NUMPOST_MIN

4007: NUMREQ_MIN

SUMMARY: Number of requests per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 150 requests per

minute.

This threshold specifies the maximum number of requests the client can initiate per minute. A threshold violation indicates that the client is initiating a high number of requests, which can cause the system load to become excessively high.

RECOMMENDATION: Check the operating system and Tuxedo system

values for CPU load, disk I/O operations, and outstanding messages in the IPC queues. As long as a high number of requests does not degrade system performance, the client can continue to run as is. Otherwise, use the tmshutdown or kill utilities to

shut down the client.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Performance

TEMPLATE: T_CLIENT-NUMREQ_MIN

4008: NUMSUBSCRIBE MIN

SUMMARY: Number of subscribe operations per minute

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

• Warning: more than 20 subscriptions per minute

• Critical: more than 50 subscriptions per minute

This threshold specifies the maximum number of subscribe operations the client can initiate per minute. A threshold violation indicates that the client is initiating a high number of subscribe operations, which can cause disk I/O operations to become necessary. This situation can degrade the

system performance.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of subscribe operations does not degrade system performance, the client can continue to run as is. Otherwise, use the tmshutdown or kill utilities to shut down the

client.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Performance

TEMPLATE: T_CLIENT-NUMSUBSCRIBE_MIN

4009: NUMTRAN_MIN

SUMMARY: Number of transactions per minute

SEVERITY: Warning

DESCRIPTION: The default threshold is more than 1000

transactions per minute.

This threshold specifies the maximum number of transactions the client can initiate per minute. A threshold violation indicates that the client is initiating a high number of transactions, which can cause the system load to become excessively high.

RECOMMENDATION: Check the operating system and Tuxedo system

values for CPU load, disk I/O operations, and outstanding messages in the IPC queues. As long as a high number of transactions does not degrade system performance, the client can continue to run

as is. Otherwise, use the tmshutdown or kill

utilities to shut down the client.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: T_CLIENT-NUMTRAN_MIN

4010: PCT_TRANABT

SUMMARY: Percentage of transactions that were aborted

SEVERITY: Critical

DESCRIPTION: The default threshold is more than 5 percent.

This threshold specifies the maximum percentage

of transactions that the client can abort. A

threshold violation indicates that one or both of the

 $following\ situations\ occurred:$

• The client needed to abort transactions because the transactions returned unexpected results.

 The Tuxedo system forced the client to abort transactions because problems occurred between the server and the database or between the Transaction Management Server (TMS) and the

database.

RECOMMENDATION: •

 Make sure that the database and all servers connected to the database are running.

• Check the Tuxedo ULOG file for problems that

the servers reported.

• If no problems were reported, check the business logic in your server, which might indicate inconsistent or unexpected data from the

database.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Fault

TEMPLATE: T_CLIENT-PCT_TRANABT

4012: NUMUNSOL

SUMMARY: Number of unsolicited messages in the client queue

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

> • Warning: more than 5 unsolicited messages in the queue

> Critical: more than 10 unsolicited messages in the queue

This threshold specifies the maximum number of unsolicited messages in the client queue. A threshold violation indicates that the high number of unsolicited messages can cause the queue to fill up, which means that there would not be space for additional messages from the servers. When the queue is full, the client stores incoming message to disk or discards them.

RECOMMENDATION: Use the ipcs command to check the space left in the queue. If the queue frequently becomes full, do one or more of the following:

Increase the queue length.

On the client, unsubscribe some of the events.

Check the configuration parameters that are related to message queuing: MSGMNB, MSGSEG, MSGSSZ, and MSGMAX. Increase these values if necessary.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: T_CLIENT-NUMUNSOL

4012: NUMCONV

SUMMARY: Number of conversations that are open

SEVERITY: Critical

DESCRIPTION: The default threshold is more than 5 conversations

per minute.

This threshold specifies the maximum number of open conversations the client can participate in simultaneously. A threshold violation indicates that there are too many open conversions, which means that too many internal Tuxedo resources are being used. This situation can prevent additional clients from communicating with the server and can

decrease the server's throughput.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of open conversations does not degrade system

performance, the client can continue to run as is. Otherwise, use the tmshutdown or kill utilities to

shut down the client.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_CLIENT-NUMCONV

4013: ENCRYPTBITS

SUMMARY: Encryption level for client connections. For secured

applications, the encryption level should be at least

40.

SEVERITY: Critical

DESCRIPTION: The default threshold is less than 40 bytes.

This threshold specifies unacceptable encryption levels. A threshold violation indicates that the client is causing a security threat to the Tuxedo

domain.

RECOMMENDATION: • Use the operating system utilities to disconnect

the client.

• Check the Tuxedo configuration file and ULOG file to determine why the Tuxedo system

accepted the connection.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Security

TEMPLATE: T_CLIENT-ENCRYPTBITS

4014: NUMREQ

SUMMARY: Number of open asynchronous requests

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

• Warning: more than 10 open requests

• Critical: more than 15 open requests

This threshold specifies the maximum number of asynchronous requests the client can handle. A threshold violation indicates that there are too many asynchronous requests, which means that too many internal Tuxedo resources are being used. This situation prevents additional clients and servers from communicating with the server until

the client processes and closes a request.

RECOMMENDATION: Ask the development team to review the source

code. As long as a high number of asynchronous requests does not degrade system performance, the client can continue to run as is. Otherwise, use the tmshutdown or kill utilities to shut down the client.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_CLIENT-NUMREQ

T MSG Metrics

5001: PCT MSG CBYTES

SUMMARY: Percentage of used space in the server queues

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

Warning: more than 50 percentCritical: more than 75 percent

This threshold specifies the maximum amount of used space. A threshold violation indicates that the server queues are becoming too full, which can cause the Tuxedo system to store buffers in temporary files on the disk. This situation can decrease system performance. It can also cause Tuxedo synchronous requests, asynchronous requests, and other Tuxedo ATMI calls to return

error messages if the queues are full.

RECOMMENDATION: Start additional instances of the application server

to handle the load. To start a server instance, use the boot command in the tmadmin utility. If the Tuxedo system does not let you start additional server instances, shut down the Tuxedo system and reconfigure it by adding more servers to the

*SERVERS section or by increasing MAX in the *SERVERS section. If the situation is critical, you can use the tmconfig utility to reconfigure the

system online.

Additionally, you can check the configuration parameters that are related to message queuing: MSGMNB, MSGSEG, MSGSSZ, and MSGMAX.

Increase these values if necessary.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_MSG-PCT_MSG_CBYTES

5002: MSG_QNUM

SUMMARY: Number of outstanding messages in the server

queues

SEVERITY: Warning or Critical

DESCRIPTION: The default threshold is:

Warning: more than 2 messagesCritical: more than 5 messages

This threshold specifies the maximum number of outstanding messages. A threshold violation indicates that the Tuxedo domain is not processing

the messages fast enough, which causes clients to

wait longer than necessary for results.

RECOMMENDATION: Start additional instances of the application server

to handle the load. To start a server instance, use the boot command in the tmadmin utility. If the Tuxedo system does not let you start additional server instances, shut down the Tuxedo system and reconfigure it by adding more servers to the

reconfigure it by adding more servers to the *SERVERS section or by increasing MAX in the *SERVERS section. If the situation is critical, you can use the tmconfig utility to reconfigure the

system online.

Additionally, you can check the configuration parameters that are related to message queuing: MSGMNB, MSGSEG, MSGSSZ, and MSGMAX.

Increase these values if necessary.

DEFAULT INTERVAL: Every 5 minutes

MONITORING TYPE: Performance

TEMPLATE: $T_MSG-MSG_QNUM$

5003: MSG RTIME

SUMMARY: Length of time, in minutes, since a message was

read from a server queue

SEVERITY: Warning

DESCRIPTION: The default threshold is 60 minutes.

This threshold specifies the maximum length of time for a message to wait in a server queue. A threshold violation indicates that the Tuxedo domain is probably not using the server.

RECOMMENDATION: Minimize the number of server instances

DEFAULT INTERVAL: Every hour MONITORING TYPE: Performance

TEMPLATE: $T_MSG-MSG_RTIME$

5004: MSG_STIME

SUMMARY: Length of time, in minutes, since a message was

written to a server queue

SEVERITY: Warning

DESCRIPTION: The default threshold is 60 minutes.

This threshold specifies the maximum length of time for a server queue not to be written to. A threshold violation indicates that the Tuxedo domain is probably not using the server.

RECOMMENDATION: Minimize the number of server instances

DEFAULT INTERVAL: Every hour MONITORING TYPE: Performance

TEMPLATE: $T_MSG-MSG_STIME$

T APPQSPACE Metrics

6001: PCT MSG

SUMMARY: Percentage of messages in the Tuxedo Application

Queue space

SEVERITY: Warning

DESCRIPTION: The default threshold is 75.

This threshold specifies the maximum number of messages in the Tuxedo Application Queue space. A threshold violation indicates that percentage of messages in the Tuxedo Application Queue space is increasing, which can prevent more messages from

coming into queues in the Queue space.

RECOMMENDATION: Increase the number of messages in the Queue

space to accomodate more messages.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

TEMPLATE: $T_APPQSPACE-PCT_MSG$

6002: PCT_PROC

SUMMARY: Percentage of processes accessing Tuxedo

Application Queue space

SEVERITY: Warning

DESCRIPTION: The default threshold is 80.

This threshold specifies the maximum number of processes in the Tuxedo Application Queue space. A threshold violation indicates that percentage of processes accessing the Application Queue space is increasing, which can prevent more processes from

accessing the Queue space.

RECOMMENDATION: Increase the number of processes in the Queue

space, so that more processes can access the Queue

space.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

 $\begin{tabular}{ll} TEMPLATE: & T_APPQSPACE-PCT_PROC \\ \end{tabular}$

6003: PCT QUEUES

SUMMARY: Percentage of queues filled in the Tuxedo

Application Queue space

SEVERITY: Warning

DESCRIPTION: The default threshold is 80.

This threshold specifies the maximum number of queues in the Tuxedo Application Queue space. A threshold violation indicates that the number of Tuxedo Application Queues is increasing. This happens when application queues are created with

Tuxedo system running.

RECOMMENDATION: Increase the number of queues in the Queue space.

This condition occurs rarely.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_APPQSPACE-PCT_QUEUES

6004: PCT_TRANS

SUMMARY: Percentage of transactions done in the Tuxedo

Application Queue space

SEVERITY: Warning

DESCRIPTION: The default threshold is 80.

This threshold specifies the maximum number of transactions done in the Tuxedo Application Queue

space. A threshold violation indicates that a

number of transactions are taking place, which can

prevent other transaction from srarting.

RECOMMENDATION: Increase the number of transactions in the Queue

space, so that more transactions are possible in the

Queue space.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_APPQSPACE-PCT_TRANS

6005: FREE_DSK

SUMMARY: Percentage of free disk space in the Tuxedo

Application Queue space

SEVERITY: Warning

DESCRIPTION: The default threshold is 40 and the reset value is

80.

This threshold specifies the percentage of free disk space into the Tuxedo Application Queue space. This is a minimum threshold. A threshold violation indicates that the free disk space in the queue space

is decreasing.

RECOMMENDATION: Increase the amount of disk blocks in the queue

space, so that there is enough amount of disk blocks

in the queue space to hold more persistent

messages.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

TEMPLATE: $T_APPQSPACE-FREE_DSK$

6006: FREE_MEM

SUMMARY: Percentage of free shared memory space in the

Tuxedo Application Queue space

SEVERITY: Warning

DESCRIPTION: The default threshold is 50 and the reset value is

85.

This threshold specifies the percentage of free shared memory space into the Tuxedo Application Queue space. This is a minimum threshold. A threshold violation indicates that the shared memory space in the queue space is decreasing. This template is available for Tuxedo 7 and above

only.

RECOMMENDATION: Increase the amount of shared memory in the

queue space.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_APPQSPACE-FREE_MEM

T APPQ Metrics

7001: CUR MSG

SUMMARY: Number of persistent (disk based) messages in the

queue

SEVERITY: Warning

DESCRIPTION: The default threshold is 6.

The threshold specifies the number of persistent (disk based) messages in the queue. A threshold violation indicates that the number of current disk-based messages in the queue is increasing.

RECOMMENDATION: Increase the number of messages in the Queue

space to accommodate more messages.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_APPQUEUE-CUR_MSG

7002: CUR MEMMSG

SUMMARY: Number of non-persistent (shared memory based)

messages in the queue

SEVERITY: Warning

DESCRIPTION: The default threshold is 3.

The threshold specifies the number of

non-persistent (shared memory based) messages in the queue. A threshold violation indicates that the number of current disk-based messages in the queue is increasing. This template is available for

Tuxedo 7 and above only.

RECOMMENDATION: Increase the number of messages in the Queue

space to accommodate more messages.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

 $\begin{tabular}{ll} TEMPLATE: & T_APPQUEUE-CUR_MEMMSG \\ \end{tabular}$

7003: CUR BLOCKS

SUMMARY: Number of disk pages occupied by the queue

SEVERITY: Warning

DESCRIPTION: The default threshold is 5.

> The threshold specifies the number of disk pages occupied by the queue. A threshold violation indicates that the number of disk pages used by the queue is increasing. There may not be sufficient

pages left for more persistent messages.

RECOMMENDATION: If the threshold is violated frequently, do one of the

following:

Create more queues using queue create in the specified Queue space and use the newly created

queues in the applications.

Increase the number of disk pages allocated for

the Queue space.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

T_APPQUEUE-CUR_BLOCKS TEMPLATE:

7004: CUR SHAREDMEM

SUMMARY: Amount of shared memory (in bytes) occupied by

the queue

SEVERITY: Warning

DESCRIPTION: The default threshold is 5000.

> The threshold specifies the amount os shared memory occupied by the queue. A threshold violation indicates that the amount of shared memory blocks used by the queue is increasing. There may not be sufficient shared memory left for

more non-persistent messages. This template is

available for Tuxedo 7 and above only.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_APPQUEUE-CUR_SHAREDMEM

7005: TOTAL_MSG

SUMMARY: Total number of messages residing in the queue

(persistent + non-persistent)

SEVERITY: Warning

DESCRIPTION: The default threshold is 10.

The threshold specifies the total number of messages currently in the queue. A threshold violation indicates that the total number of messages currently in the queue is increasing.

RECOMMENDATION: Increase the number of messages in the Queue

space to accommodate more messages.

DEFAULT INTERVAL: Every 15 minutes

MONITORING TYPE: Capacity

TEMPLATE: T_APPQUEUE-TOTAL_MSG

T_GROUP Metrics

8001: STATE

SUMMARY: State of the Tuxedo Server Groups

SEVERITY: Critical or Nil

DESCRIPTION: The default threshold is:

> • Critical: 1 • Nil: 2

The Critical threshold violation indicates that the state of the Tuxedo Server Groups has changed to

Inactive.

The Nil threshold violation indicates that the state of the Tuxedo Server Groups has changed to

Migrating.

RECOMMENDATION: • Inactive state of the Server Group indicates that T_GROUP object is defined and inactive. Check if the Tuxedo system is booted.

> Migrating state of Server Group indicates that T_GROUP object is defined and currently in a state of migration to the secondary logical machine. The secondary logical machine listed in the TA_LMID does not match TA_CURLMID.

DEFAULT INTERVAL: Every hour

MONITORING TYPE: Fault or Normal

TEMPLATE: T_GROUP-STATE

7 Tuxedo SPI Command Line Utilities

The Tuxedo SPI supports the following command line utilities in addition to other command line utilities:

- bearun
- beaDiscover
- beaDelDom
- beaEvtMon
- beaAddNodesUlogMon
- $\bullet \quad be a Del Nodes Ulog Mon$
- beaListNodesUlogMon
- beamwadatalog
- beasvdisc

You can include these utilities in scripts and programs that you create.

bearun

DESCRIPTION:	Runs the Tuxedo utilities and the Tuxedo SPI command line utilities. The bearun utility prepares the Tuxedo environment based on the specified options and invokes the specified BEA subcommand.
CALLING SEQUENCE:	bearun [-g] [-G] -w [-N][-z][-G] -C "BEA_subcommand" [-d DomainID -a -A -R -t TUXDIR -T TUXCONFIG] [-X "options_applied to_BEA_subcommand"]
OPTIONS AND ARGUMENTS:	-g, -G
	Creates a trace file for bearun and the invoked command (in /tmp directory for UNIX-based platforms and in the %TEMP% directory for Windows-based platforms).
	-d DomainID
	Identification string for the domain as given in the UBBCONFIG file for the domain. This value enables the Tuxedo SPI to identify the domain on the target machine.
	Format: string up to 26 characters.
	-a
	If you use this option, all domains on the selected master machine will be affected by the command.
	-A
	If you use this option, all domains on the selected non-master machine will be affected by the command.
	-R -t TUXDIR -T TUXCONFIG
	Allows you to specify a Tuxedo domain with the -t TUXDIR -T TUXCONFIG options. TUXDIR is the directory on the target machine where the Tuxedo system is installed, and TUXCONFIG is the path and filename for the binary Tuxedo configuration file on the target machine. TUXDIR and TUXCONFIG are given in the UBBCONFIG file for the domainX
	You use this option to append parameters to the BEA subcommand specified by the -C option in the bearun application call.
	-C BEA_subcommand
	Shell script or compiled program. Typically, BEA subcommand is a Tuxedo utility or a Tuxedo SPI command line utility.

DETAILS:

This utility lets you define an action in a template. The action can be automatic or operator-initiated.

For the ULOG and system event templates (TUXLOG and TUXEVT), <code>DomainID</code> is available in the <code>OBJECT</code> variable. To associate an action with one of these templates, set <code>DomainID</code> to <code>\$OBJECT</code>. For example:

bearun -w -d \$OBJECT -C BEA subcommand

For the TMIB templates (GRPTUXMON), <code>DomainID</code> is available in the OPTION(DOMAINID) variable. To associate an action with one of these templates, set <code>DomainID</code> to <code>SOPTION(DOMAINID)</code>. For example:

bearun -w -d \$OPTION(DOMAINID) -C BEA subcommand

For example, to use bearun to display the current Tuxedo configuration, define the following action:

bearun -w -d \$OPTION(DOMAINID) -C tmunloadcf

If desired, select the annotate checkbox to annotate the command output to the message that is generated by the template.

RETURN VALUE: This utility returns a non-zero value if one of the following errors occurs:

- The Tuxedo SPI configuration file (beamgr.conf) is not available.
- Syntax error in the calling sequence.
- DomainID is not unique.
- TUXDIR is not valid.
- TUXCONFIG file is not found.

beaDiscover

DESCRIPTION:	Adds information about a Tuxedo domain to the Tuxedo SPI environment on a target master machine and any non-master machine in the domain running the Tuxedo SPI software. You can run this command <i>only</i> on a master machine.	
CALLING SEQUENCE:	bearun -w -C "beaDiscover" -R -t <i>TUXDIR</i> -T <i>TUXCONFIG</i>	
OPTIONS AND	-R -t TUXDIR -T TUXCONFIG	
ARGUMENTS:	Allows you to specify a Tuxedo domain with the $-t$ $TUXDIR$ $-T$ $TUXCONFIG$ options. $TUXDIR$ is the directory on the target machine where the Tuxedo system is installed, and $TUXCONFIG$ is the path and filename for the binary Tuxedo configuration file on the target machine. $TUXDIR$ and $TUXCONFIG$ are given in the UBBCONFIG file for the domain.	
DETAILS:	This utility updates the Instances section in the Tuxedo SPI configuration file (beamgr.conf) on the target master machine and any non-master machine in the domain running the Tuxedo SPI software.	
RETURN VALUE: This utility returns a non-zero value if one of the following errors occurs:		
	• The Tuxedo SPI configuration file (beamgr.conf) is not available.	
	 Syntax error in the calling sequence. 	
	• Target node is <i>not</i> a master machine.	
	• TUXDIR is not valid.	
	• TUXCONFIG file is not found.	

beaDelDom

DESCRIPTION:	Deletes information about a Tuxedo domain from the Tuxedo SPI environment on a target master machine and any non-master machine in the domain running the Tuxedo SPI software. You can run this command <i>only</i> on a master machine.	
CALLING SEQUENCE:	bearun -w -N -C "beaDelDom" -X "-d <i>DomainID"</i>	
OPTIONS AND ARGUMENTS:	-d DomainID	
	Identification string for the domain as given in the <code>UBBCONFIG</code> file for the domain. This value enables the Tuxedo SPI to identify the domain on the target master machine and any non-master machine in the domain running the Tuxedo SPI software.	
	Format: string up to 26 characters.	
DETAILS:	This utility deletes the domain from the Tuxedo SPI configuration file (beamgr.conf) on the target master machine and any non-master machine in the domain running the Tuxedo SPI software.	
RETURN VALUE: This utility returns a non-zero value if one of the following errors occurs:		
	• The Tuxedo SPI configuration file (beamgr.conf) is not available.	
	Syntax error in the calling sequence.	
	• Target node is <i>not</i> a master machine.	
	• DomainID is not unique.	
	• TUXDIR is not valid.	
	• TUXCONFIG file is not found.	

beaEvtMon

DESCRIPTION:	Starts and stops system event monitoring for a Tuxedo domain and shows system event monitoring status for a domain. You can run this command <i>only</i> on a master machine.
CALLING SEQUENCE:	bearun -w -C "beaEvtMon" {-d DomainID -a -A -R -t TUXCIR -T TUXCONFIG} -X [status start stop]
OPTIONS AND ARGUMENTS:	-d DomainID
	Identification string for the domain as given in the <code>UBBCONFIG</code> file for the domain. This value enables the Tuxedo SPI to identify the domain on the target master machine.
	Format: string up to 26 characters.
	-a
	If you use this option, all domains on the selected master machine will be affected by the command.
	-A
	If you use this option, all domains on the selected non-master machine will be affected by the command.
	-R -t TUXDIR -T TUXCONFIG
	Allows you to specify a Tuxedo domain with the —t TUXDIR—T TUXCONFIG options. TUXDIR is the directory on the target machine where the Tuxedo system is installed, and TUXCONFIG is the path and filename for the binary Tuxedo configuration file on the target machine. TUXDIR and TUXCONFIG are given in the UBBCONFIG file for the domain.
	-X
	You use this option to append parameter status, start, or stop to the BEA subcommand beaEvtMon. The default is status.
RETURN VALUE	C:This utility returns a non-zero value if one of the following errors occurs:
	 Syntax error in the calling sequence.
	• Target node is <i>not</i> a master machine.
	• DomainID is not unique.
	• TUXDIR is not valid.
	• TUXCONFIG is not found.

be a Add Nodes Ulog Mon

DESCRIPTION:	Starts ULOG monitoring on one or machines in a Tuxedo domain. You can run this command <i>only</i> on a master machine.
CALLING SEQUENCE:	bearun -w -C "beaAddNodesUlogMon" {-d DomainID -a -A} -X "{LMID_1 [LMID_N] all}"
OPTIONS AND ARGUMENTS:	-d DomainID Identification string for the domain as given in the UBBCONFIG file for the domain. This value enables the Tuxedo SPI to identify the domain on the target master machine.
	Format: string up to 26 characters. -a If you use this option, all domains on the selected master machine will be affected by the command. -A If you use this option, all domains on the selected non-master machine will be affected by the command.
	-X You use this option to append one or more logical machine IDs (LMIDs) or all to the BEA subcommand beaAddNodesUlogMon. The LMIDs for a Tuxedo domain are given in the UBBCONFIG file for the domain.
RETURN VALUE	E:This utility returns a non-zero value if one of the following errors occurs:
	• Syntax error in the calling sequence.
	• Target node is <i>not</i> a master machine.
	• DomainID is not unique.
	• TUXDIR is not valid.
	• TUXCONFIG file is not found.

be a Del Nodes Ulog Mon

DESCRIPTION:	Stops ULOG monitoring on one or more machines in a Tuxedo domain. You can run this command <i>only</i> on a master machine.
CALLING SEQUENCE:	bearun -w -C "beaDelNodesUlogMon" {-d DomainID -a -A}-X "{LMID_1 [LMID_N] all}"
OPTIONS AND	-d DomainID
ARGUMENTS:	Identification string for the domain as given in the UBBCONFIG file for the domain. This value enables the Tuxedo SPI to identify the domain on the target master machine.
	Format: string up to 26 characters.
	-a
	If you use this option, all domains on the selected master machine will be affected by the command.
	-A
	If you use this option, all domains on the selected non-master machine will be affected by the command.
	-X
	You use this option to append one or more logical machine IDs (LMIDs) or all to the BEA subcommand beadelNodesUlogMon. The LMIDs for a Tuxedo domain are given in the UBBCONFIG file for the domain.
RETURN VALUE	E:This utility returns a non-zero value if one of the following errors occurs:
	• Syntax error in the calling sequence.
	• Target node is <i>not</i> a master machine.
	• DomainID is not unique.
	• TUXDIR is not valid.
	TUXCONFIG file is not found.

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be a List Nodes Ulog Mon

DESCRIPTION:	Shows ULOG monitoring for the machines in a Tuxedo domain. You can run this command <i>only</i> on a master machine.
CALLING SEQUENCE:	bearun -w -C "beaListNodesUlogMon" {-d DomainID -a -A}
OPTIONS AND	-d DomainID
ARGUMENTS:	Identification string for the domain as given in the UBBCONFIG file for the domain. This value enables the Tuxedo SPI to identify the domain on the target master machine.
	Format: string up to 26 characters.
	-a
	If you use this option, all domains on the selected master machine will be affected by the command.
	-A
	If you use this option, all domains on the selected non-master machine will be affected by the command.
RETURN VALUE: This utility returns a non-zero value if one of the following errors occurs:	
	 Syntax error in the calling sequence.
	• Target node is <i>not</i> a master machine.
	• DomainID is not unique.
	• TUXDIR is not valid.
	• TUXCONFIG file is not found.

beamwadatalog

DESCRIPTION:	Logs Tuxedo system data and application data into configured datasources in OVPA or CODA.
CALLING SEQUENCE:	bearun -a -C "beamwadatalog"
OPTIONS AND ARGUMENTS:	-a
	If you use this option, all domains on the selected master machine will be affected by the command.
	-C
	Signifies a BEA subcommand (enclosed in quotation marks) that appears immediately after this option.
RETURN VALUE	This utility returns a non-zero value if one of the following errors occurs:
	 Syntax error in the calling sequence.
	• Target node is <i>not</i> a master machine.
	• TUXDIR is not valid.
	• TUXCONFIG file is not found.
	• Unable to connect to Tuxedo system.
	 Data collection fails due to invalid metric ID.
	• The Tuxedo SPI configuration file, beamgr.conf is not available.

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beasvdisc

DESCRIPTION:	Constructs the service XML that is given to the OVO service discovery framework. The discovery framework will add this service XML into the existing model so that Tuxedo service map is displayed on the java console.
CALLING SEQUENCE:	bearun -A -C "beasvdisc"
OPTIONS AND	-A
ARGUMENTS:	If you use this option, all domains on the selected non-master machine will be affected by the command.
	-C
	Signifies a BEA subcommand (enclosed in quotation marks) that appears immediately after this option.
RETURN VALUE	E:This utility returns a non-zero value if one of the following errors occurs:
	 Syntax error in the calling sequence.
	• Target node is <i>not</i> a master machine.
	• TUXDIR is not valid.
	• TUXCONFIG file is not found.
	• Unable to connect to Tuxedo system.
	 Data collection fails due to invalid metric ID.
	• The Tuxedo SPI configuration file, beamgr.conf is not available.

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