

Sun Ray 4 Update 2 Kiosk Mode

Desktop Virtualization Days McLean, VA Brad Lackey

Desktop Product Lead US-Software Practice Sun Microsystems





Agenda

- Kiosk Mode Overview
- Demo
- Kiosk Mode Architecture
- Advanced Kiosk Mode
- Troubleshooting



What is Kiosk Mode?

- Unauthenticated application environment
- Useful in scenarios where users cannot be expected to provide authentication credentials
 - > Airport Web Browser
 - > Hotel Reservation Tool
 - Mall Directory or store information Kiosk
- Or when authentication is expected to be carried out by the application tier
 - > Sun Ray Windows Connector Full Screen Windows
 - Call Center Application
 - > Secure Global Desktop Client
 - > Retail Application



What is Kiosk Mode?

- Blank Screen Canvas
- Displays anything that is drawn to the X server
- Behavior produced though basic Shell scripting
- The limit is your imagination and coding ability
- Can be used with or without a Window Manager
 - > i.e. Gnome, CDE, FVWM



Kiosk Logic

- Script decisions on what to display can be made from any source
 - > Which Sun Ray is the session running on?
 - > Which Smart Card is inserted?
 - > Which location is the Sun Ray located?
 - > Query the user for selection or input.
 - > LDAP or file query
 - > What time of day is it?
 - > etc.
- Scripts may be used to trigger events
 - > Agent phone log-in
 - > Time card system
- Some applications may expose your system files to the Kiosk user.
 Desktop Virtualization Days – McLean, VA

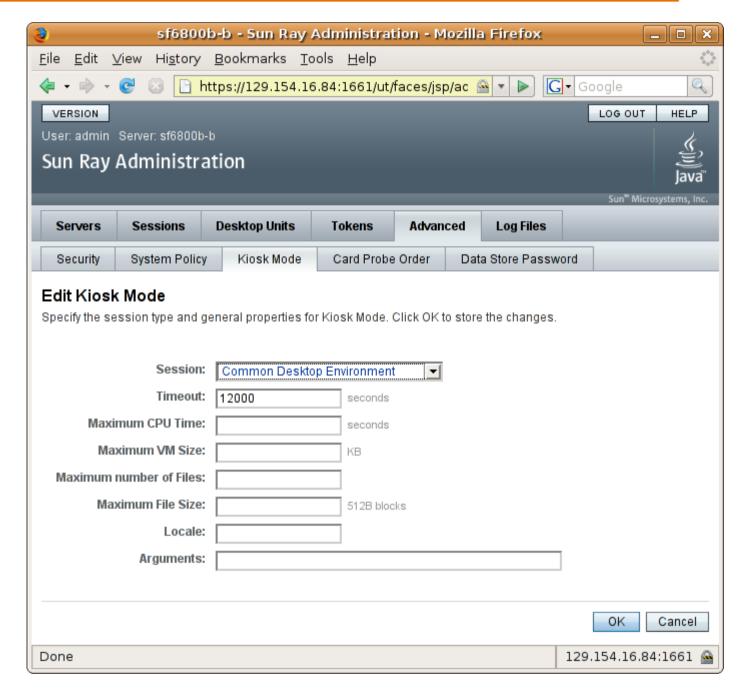


What is New with Kiosk?

- EVERYTHING!
- Completely re-written
- New name is now officially "Kiosk Mode" (no more "CAM")
- Option of JDS (Gnome) or CDE Environments on Solaris
- Available on LINUX
- Granular configuration
- Proper PAM module for invocation



DEMO





Kiosk Mode Components

- Kiosk User Pool
- Primary Session Types
- Session Applications
- Various Prototypes



Kiosk User Pool

- Initially created by utconfig
- They are locked for normal login
- They belong to a local Unix group that has minimal rights on the system. (utkiosk)
- No two sessions use the same Kiosk user account at the same time.
- May be configured using kioskuseradm
 - "kioskuseradm extend -c 45" will add 45 more kiosk accounts
- Now have utku prefixes instead of utcu



Primary Session Type

- Selected using the Admin GUI
- Defines the "working environment" of the session
- JDS (Gnome) and CDE session types are delivered with SRSS 4.0
 - These invoke locked down versions of these Desktop environments, including their respective window managers
- Sun Ray Connector for Windows session type is delivered with the SRWC
 - > Launches uttsc full screen
 - No window manager loaded
 - > Basic loop logic with 30 minute timeout
 - uttsc options are configurable in the Admin GUI



Primary Session Type (cont)

- JDS and CDE session types support Kiosk Applications
- Session Types are configured using .conf files in /etc/opt/SUNWkio/sessions
- Defines the following:
 - Session Executable to be launched as the user session
 - > Session Prototype directory
 - > Pre and post execution scripts
 - Other



Primary Session Type Example

/etc/opt/SUNWkio/sessions/VNC.conf

KIOSK_SESSION_EXEC=\$KIOSK_SESSION_DIR/start-vnc.sh

KIOSK_SESSION_LABEL="VNC Viewer"

KIOSK SESSION DESCRIPTION="A full screen VNC Viewer session."

KIOSK_SESSION_ARGS="-s myserver"

\$KIOSK SESSION DIR is /etc/opt/SUNWkio/sessions/vnc/



Session Applications

- Applications that may be launched during a Kiosk session
- Only suitable for Session types that support Applications
- May be defined in the Admin GUI or through .conf files in /etc/opt/SUNWkio/applications/
- Defines the following:
 - > Application Executable to be launched
 - > Application Prototype directory
 - > Pre and post execution scripts
 - > Critical, Automatic, or Manual invocation
 - Other



Session Application Example

/etc/opt/SUNWkio/applications/calculator.conf

KIOSK_APP_EXEC=/usr/bin/gcalctool

KIOSK_APP_PROTOTYPE=calc

KIOSK_APP_PRE=

KIOSK APP POST=

KIOSK_APP_LABEL="Calculator"

KIOSK_APP_ICON=/usr/share/pixmaps/blueprint-gcalctool.png

KIOSK_APP_DESCRIPTION="Perform calculations"

Prototype will be filled from /etc/opt/SUNWkio/prototypes/calc



Kiosk Prototypes

- Kiosk User home directories are created empty when their session starts
- Home dir may be populated with files necessary for the operation of the Session or Application(s)
- Files come from prototypes
 - > Default Prototype
 - /etc/opt/SUNWkio/prototypes/default/
 - > Session Prototype
 - /etc/opt/SUNWkio/prototypes/<session type>/
 - > Application Prototype(s)
 - > /etc/opt/SUNWkio/prototypes/<application name>/
- All files and directories are copied from these folders and owned by the Kiosk user



Let's go look...

- Example Session Application gedit
- Example Session Type gnome-terminal
 - > With Prototype



Kiosk Session Notes

- Kiosk Session descriptors should always call scripts
 - > This is usually a good idea for Application descriptors too
- Understand your application before using it in Kiosk
 - > Required variables, configuration files, etc
- Kiosk Session and Application configuration files, scripts, and prototypes must be copied to and installed on each server in the FOG
- There are no Session Types delivers with SRSS on Linux
 - Some on Linux is a moving target
 - An example for Gnome Kiosk on Linux will be provided shortly
- All Kiosk related binaries are in /opt/SUNWkio/{bin|sbin}



Sun Ray Connector for Windows

- Session Type Automatically Installed
- Easy setup
 - 1) Install Connector
 - 2) Configure TS Farm with Session Directory
 - 3) (Optional) Configure Load Balancer MS NLB, BIG IP, or Round Robin
 - 4) Put TS Farm DNS name in Arguments field of Admin GUI



Kiosk Session Startup

- Significantly Simplified from CAM
- UTTSC Example

```
utku user owned processes started by utsession root owned master dtlogin utku user owned session startup processes utku user owned Kiosk Session type processes
```



Kiosk Xsession Startup Process

- Kills processes for utku user
- Removes utku users home directory
- Removes temporary files and directories in /tmp and /var/tmp
- Creates Home directory
- Installs Default prototype
- Reads Session type
- Parses Session .conf file
- Installs Session Prototype
- Installs any Application Prototypes
- Starts Critical Applications Monitor
- Sources Xsession.d/xinitrc.d files
- Launches Critical Application



Kiosk Xsession Finish Process

- Stop Critical Application Monitor
- Kills process for utku user
- Removes utku users home directory
- Removes temporary files and directories in /tmp and /var/tmp



Kiosk Notes

- Kiosk User home directories are created in: /var/opt/SUNWkio/home/\$USER
- Kiosk now sources ALL Xsession.d or xinitrc.d scripts as the kiosk user.
 - >This can potentially have a more complete user env
 - May slow down session startup time.
- You still may have to augment the PATH env. in your Kiosk Script
 - Other Variables too: LD_LIBRARY_PATH, XSEARCHFILES, etc



Is my script running in Kiosk?

- /opt/SUNWkio/bin/kioskstatus can be used to determine if your script is being run in a kiosk session
- This is handy for Xsession.d/xinitrc.d scripts, but will need the -d option to only check the display number
- Example

```
if `/opt/SUNWkio/bin/kioskstatus -q`; then
    # Do Stuff
fi
```



Kiosk Session Environment

AB_CARDCATALOG=/usr/dt/share/answerbooks/C/ab_cardcatalog OPENWINHOME=/usr/openwin

AUDIODEV=/tmp/SUNWut/dev/utaudio/1

CORONA_TOKEN=pseudo.00144f3c7cc1

DISPLAY=:2.0

DTDEVROOT=/tmp/SUNWut/sessions/2

DTLOGINDISPLAYCLASS=SunRay

DTSCREENSAVERLIST=StartDtscreenBlank

DTUSERSESSION=utku0-solaris1-2

DTXSERVERLOCATION=local

HELPPATH=/usr/openwin/lib/locale:/usr/openwin/lib/help

HOME=/var/opt/SUNWkio/home/utku0

IFS=

KIOSK PAM SERVICE=dtlogin-SunRay

KIOSK SESSION DIR=/etc/opt/SUNWkio/sessions/generic

LANG=C

LOGNAME=utku0

MAILCHECK=600

MANPATH=/usr/man:/usr/openwin/share/man

OPTIND=1

PATH=/usr/bin:/usr/dt/bin:/usr/openwin/bin:/usr/ucb

PS1=\$

PS2=>

PWD=/var/opt/SUNWkio/home/utku0

SHELL=/bin/sh

SUN SUNRAY TOKEN=pseudo.00144f3c7cc1

TERM=dtterm

TERMINAL EMULATOR=dtterm

TZ=US/Eastern

USER=utku0

UTAUDIODEV=/tmp/SUNWut/dev/utaudio/1

UTDEVROOT=/tmp/SUNWut/sessions/2/unit

WINDOWID=1572873

XFILESEARCHPATH=/usr/openwin/lib/locale/%L/%T/%N

%S:/usr/openwin/lib/%T/%N%S

XMBINDDIR=/usr/dt/lib/bindings

=/opt/SUNWkio/lib/kioskcrit



Kiosk Troubleshooting

- The CAM troubleshooting method does not exist
 - /var/tmp/bbkiosk.\$display.\$\$
- Must now turn up Kiosk logging and use syslog instead
 - > Edit /etc/opt/SUNWkio/kioskrc Set KIOSK_DEBUG=1
 - > Edit /etc/syslog.conf

```
Change:
```

user.info /var/opt/SUNWut/log/messages

To:

user.debug /var/opt/SUNWut/log/messages

- Restart syslogd# svcadm restart system-log
- Look in /var/opt/SUNWut/log/messages for errors



Kiosk Troubleshooting (cont)

 To troubleshoot your Kiosk Session or Application scripts add to the top of your script.

```
exec 2>\$HOME/kiosk.log 1>&2 set -x
```

- Then look in \$HOME to see the output of your script
- Will not stick around after session termination even in placed in /tmp
- You may need to place a long sleep at the bottom of your script so that you can capture the output.



Kiosk Troubleshooting (cont)

- As always, creating a session type that starts /usr/dt/bin/dtterm is useful
- Run your script from the terminal, and capture any output
- This is VERY handy to confirm environment and prototypes



Things No Longer Necessary

- AMGH is supported using Kiosk. There is no longer a need for the AMGH/CAM workaround.
 - utpamclient
- USB storage devices now have a proper place to mount under Kiosk. Do not user the CAM/Mass Storage workaround script.
 - /usr/dt/config/Xsession.d/1100.SUNWut



Issues

- GDM Greeter will flash on Linux CAM before starting session
 - Limitation of GDM Working with maintainers to fix upstream
 - Unsupported work-around: Modify /etc/X11/gdm/gdm.conf Greeter=/opt/SUNWkio/lib/gdm/kioskgreeter
- Kiosk will invoke Xsession.d scripts that are unnecessary Solaris Registration and Update Notifier

chmod 500 /usr/dt/config/Xsession.d/1001.swupnot

chmod 500 /usr/dt/config/Xsession.d/1099.br



Add-ons

- Unsupported
- Ease installation and configuration install.sh
 - > SRWC-Lock Screen
 - > Kiosk Generic Session
 - > Follow-Me Printing
 - ICA session (Not quite Finished)
 - > RC Toolkit (Kiosk support in installer)
- Will be available on the Sun Ray wiki next week
 - http://wiki.sun-rays.org/
- Demo...



Key Resources

- Man Pages
 - > /opt/SUNWkio/man
- ThinkThin Blog
 - http://blogs.sun.com/ThinkThin
- Sun Ray User Group
 - http://www.sun-rays.org
 - > Join the mailing list!



Questions?



THANK YOU!

Desktop Virtualization Days McLean, VA Brad Lackey

Desktop Product Lead US-Software Practice Sun Microsystems

